



Section 5

GIS Maps



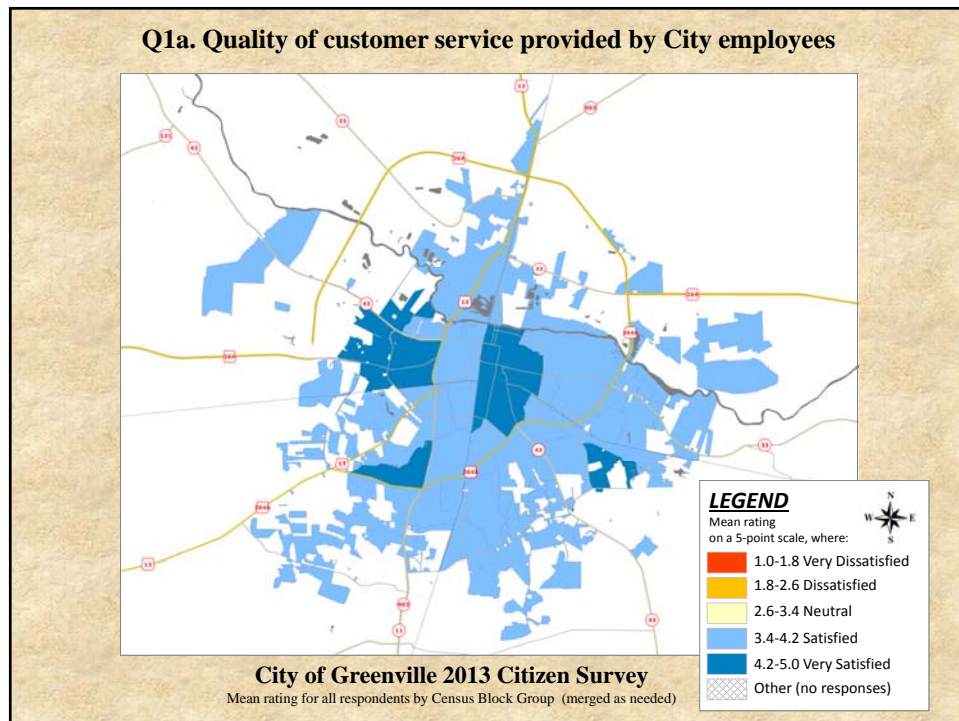
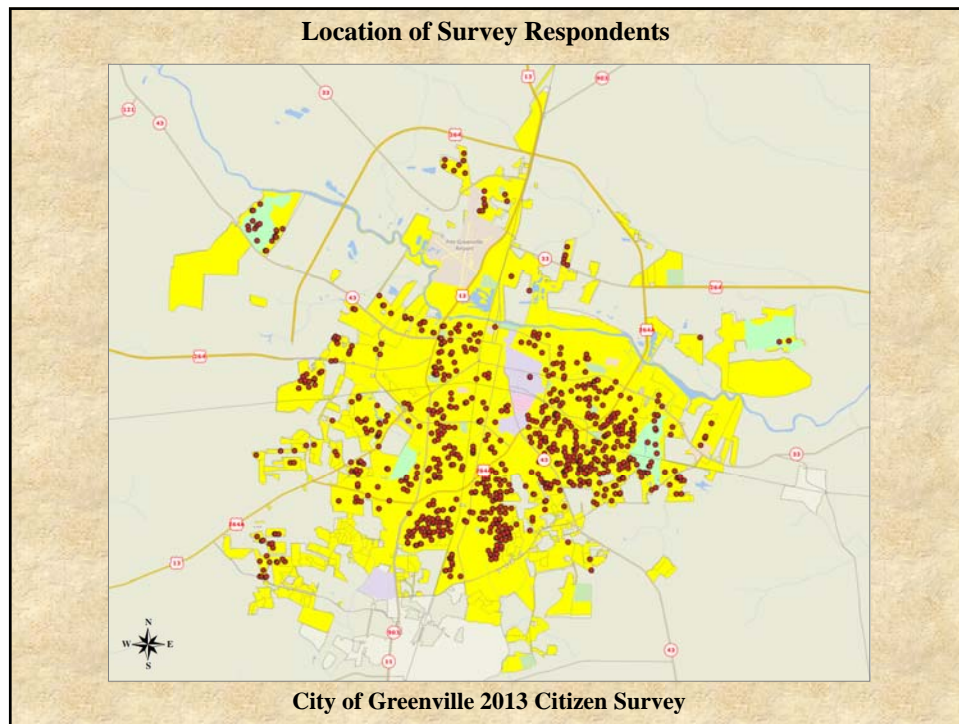
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. A Census Block Group is an area defined by the U.S. Census Bureau, which is generally smaller than a zip code but larger than a neighborhood.

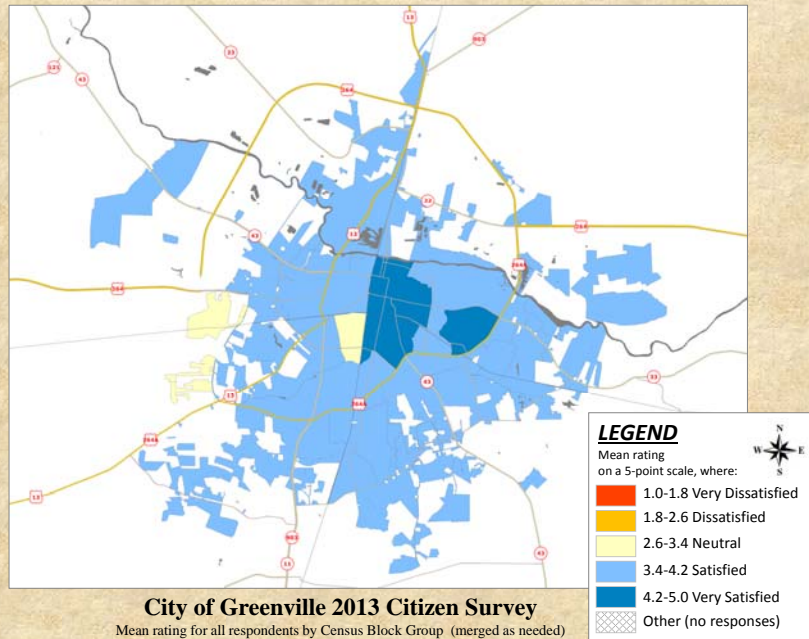
If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

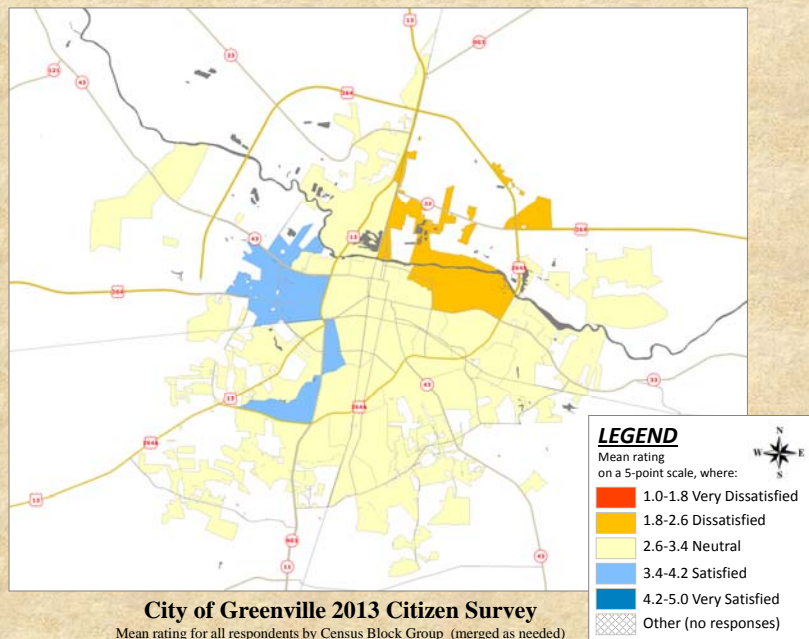
- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service.
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service.

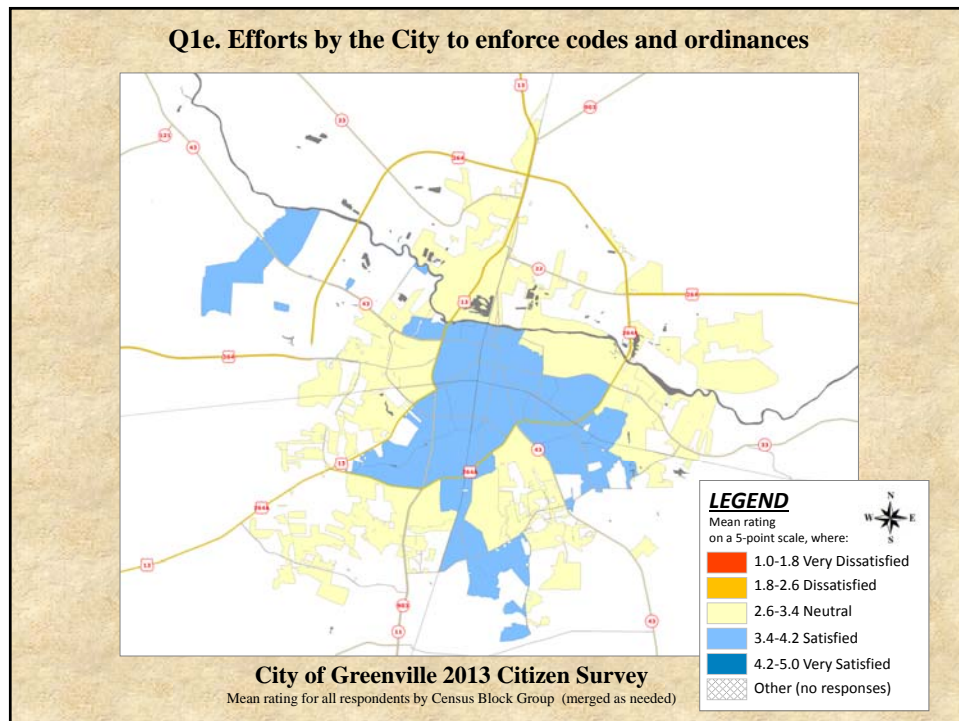
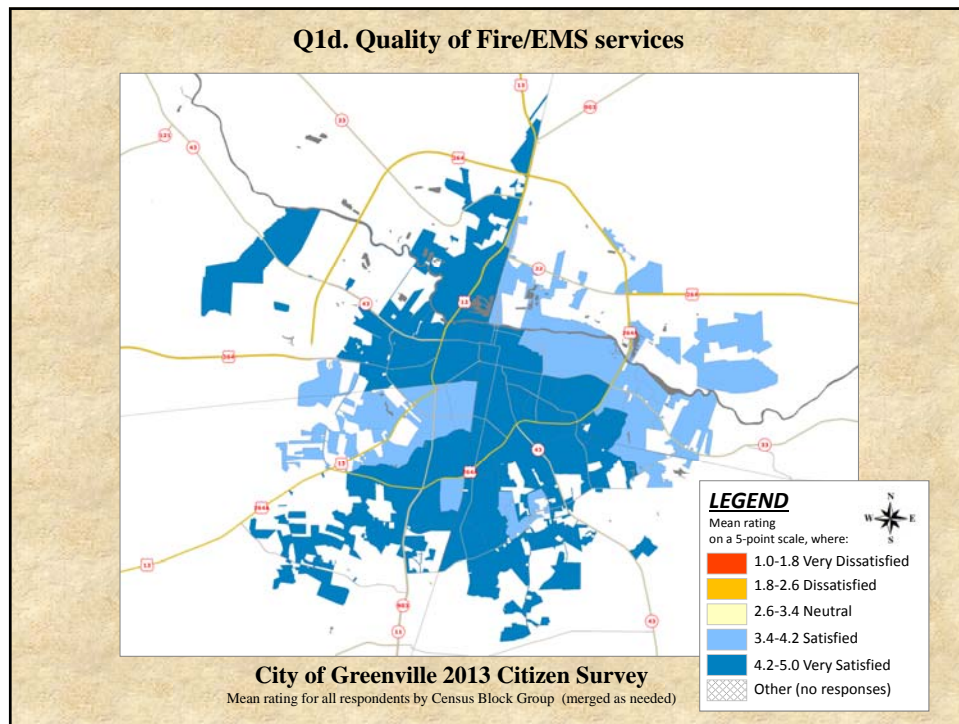


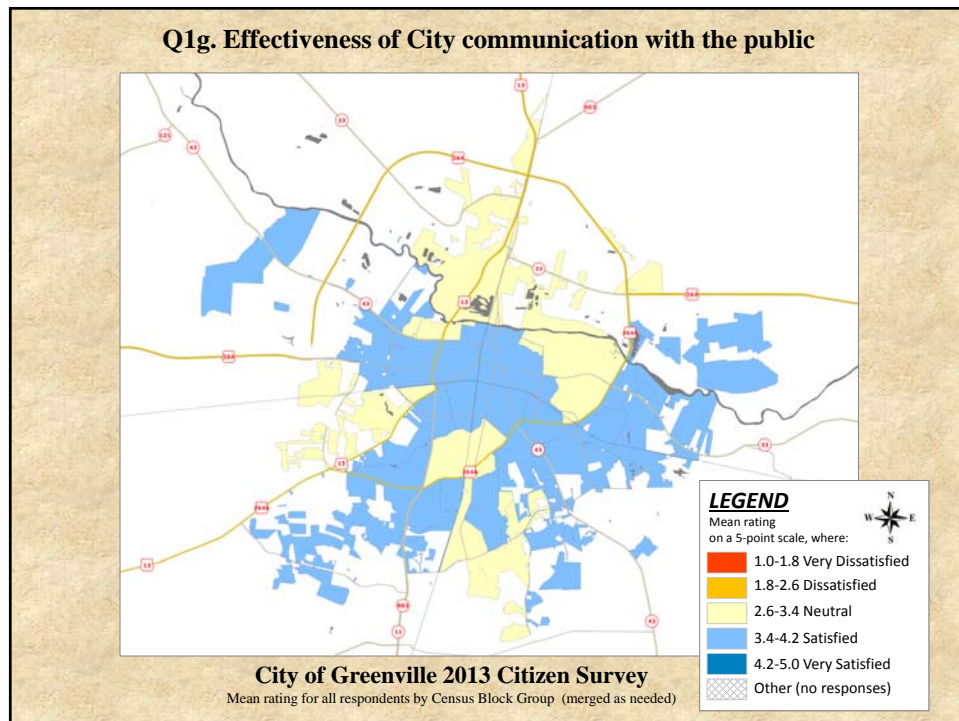
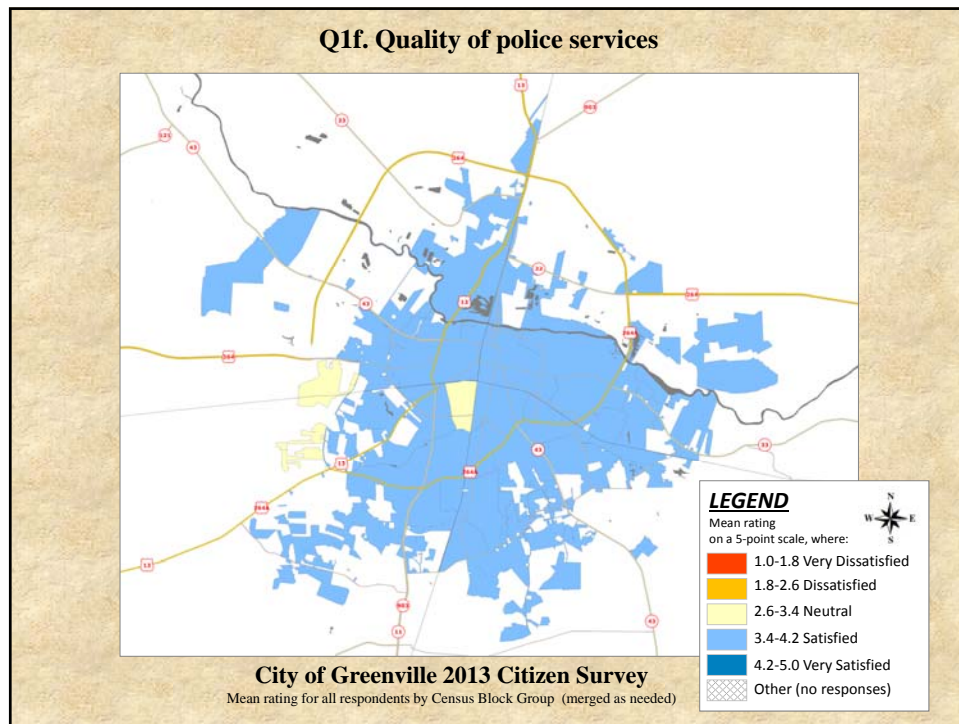
Q1b. Quality of City's recreation and parks programs and facilities



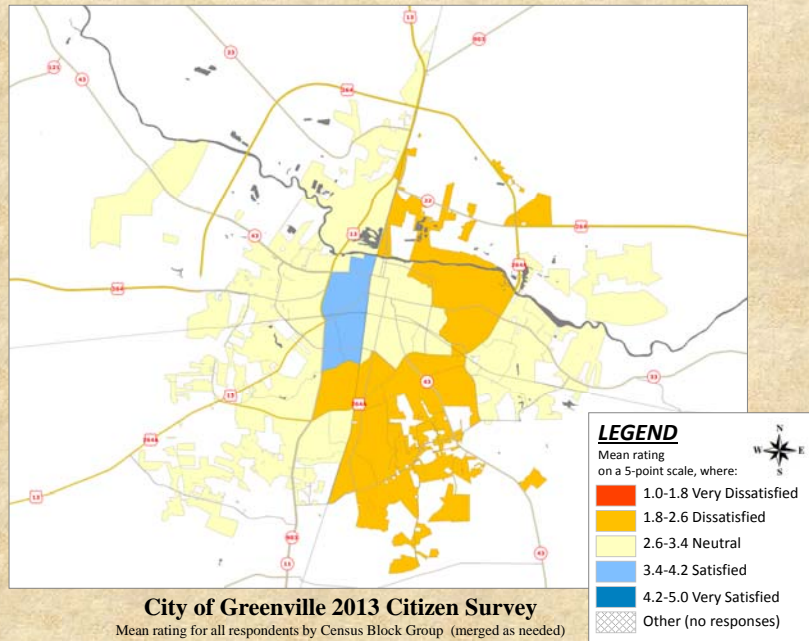
Q1c. Maintenance of City streets and sidewalks



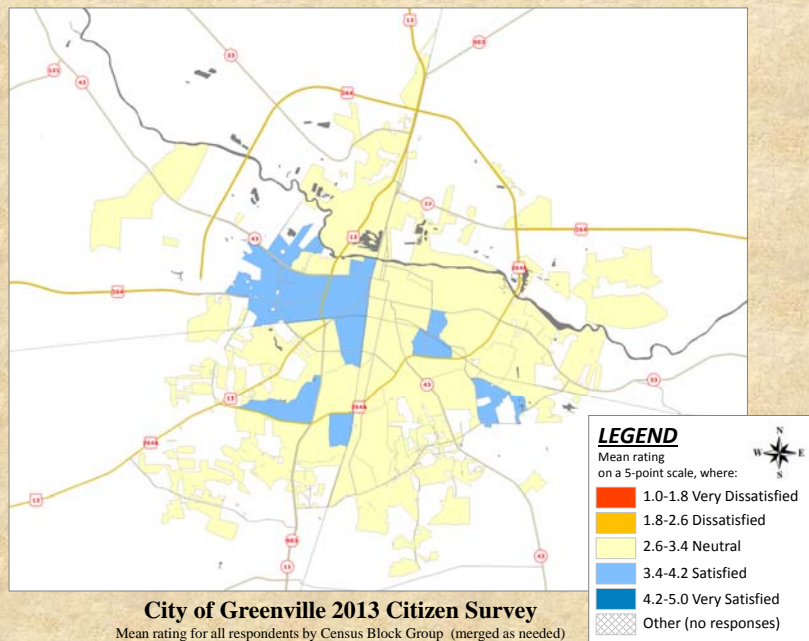




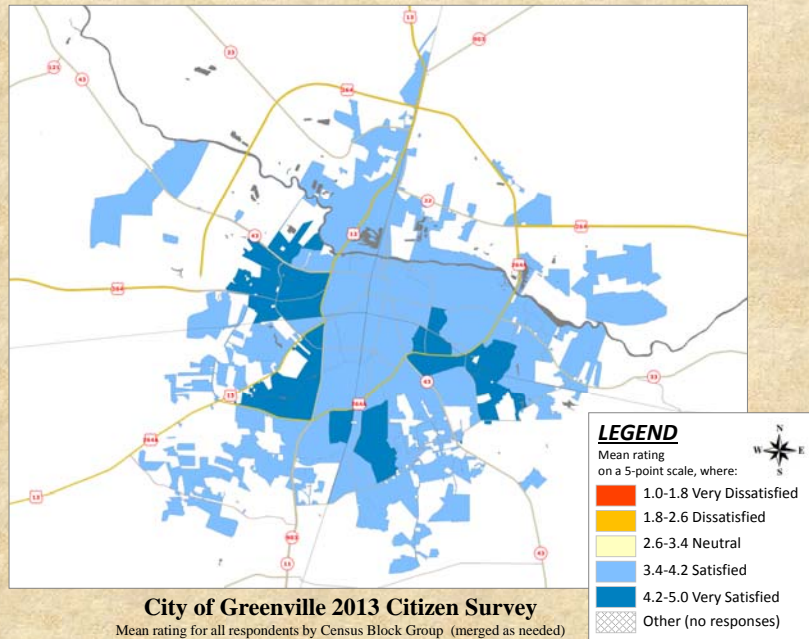
Q1h. Management of traffic flow on City streets



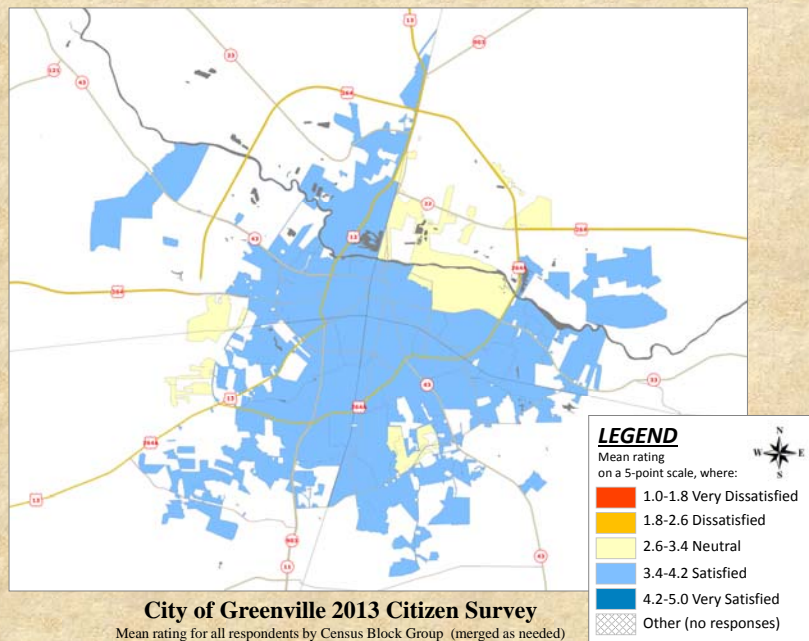
Q1i. Management of stormwater runoff/drainage by the City

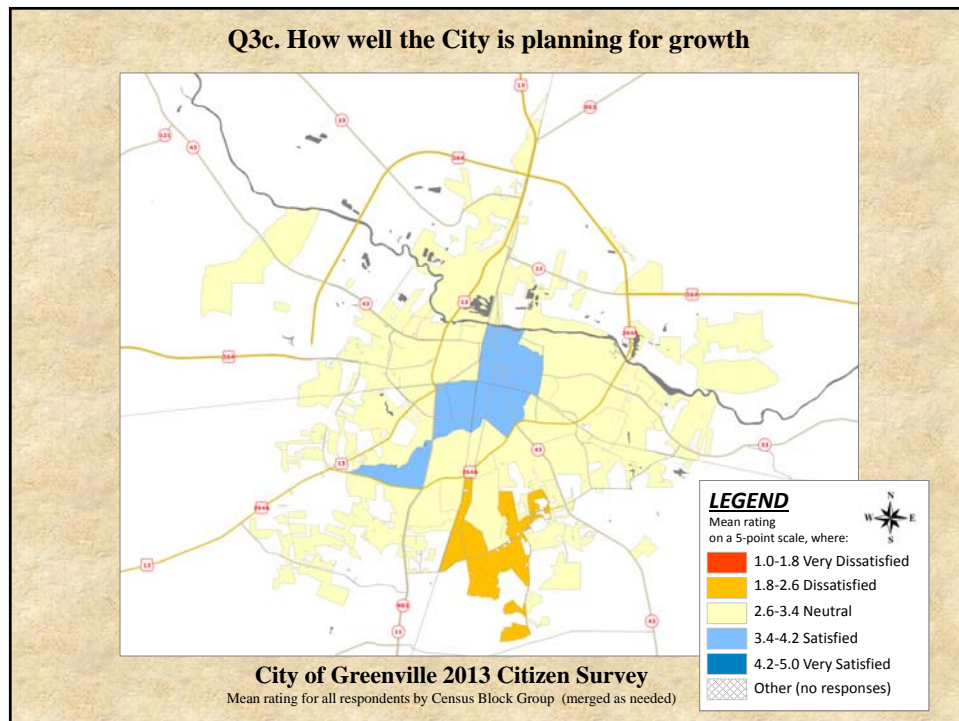
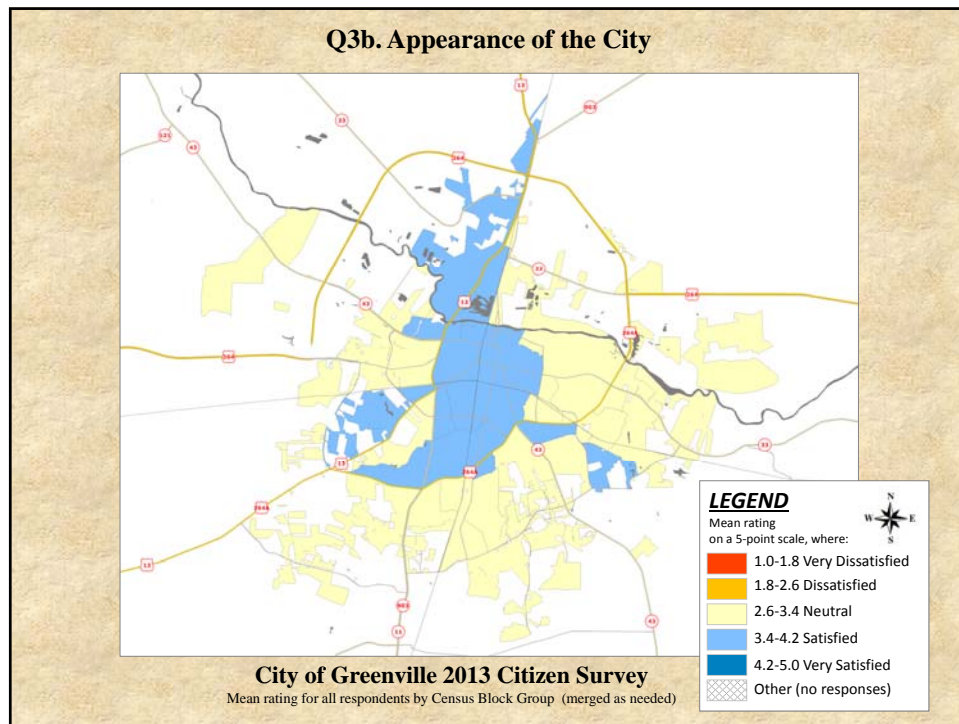


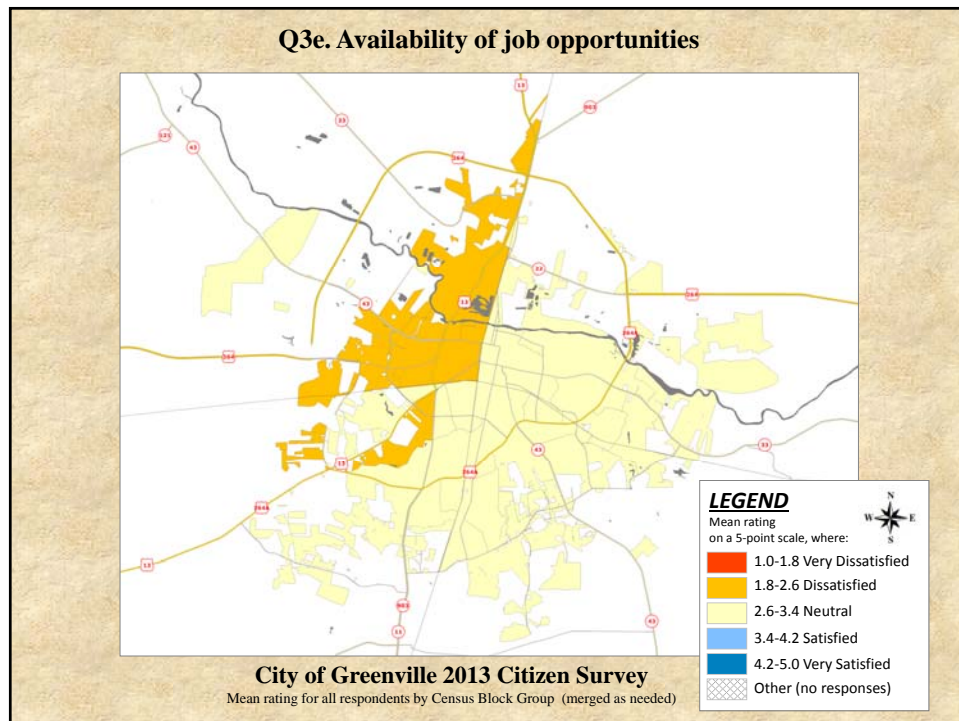
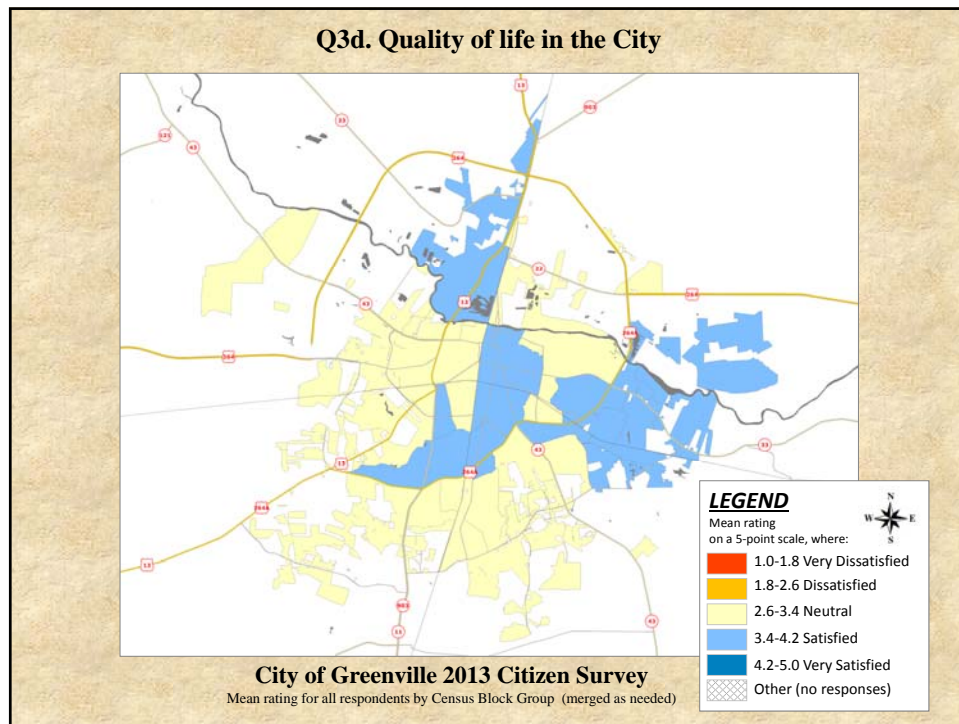
Q1j. Quality of trash, recycling, and yard waste collection services



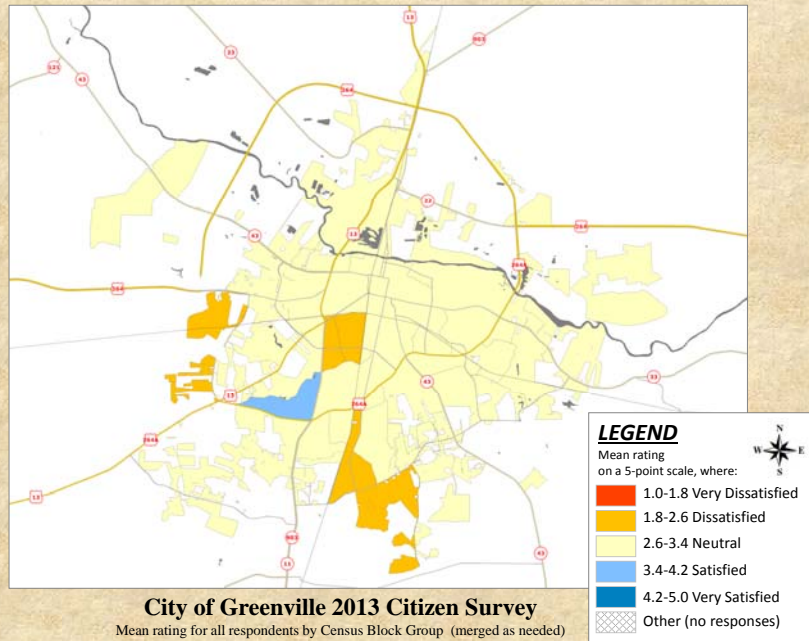
Q3a. Quality of services provided by the City



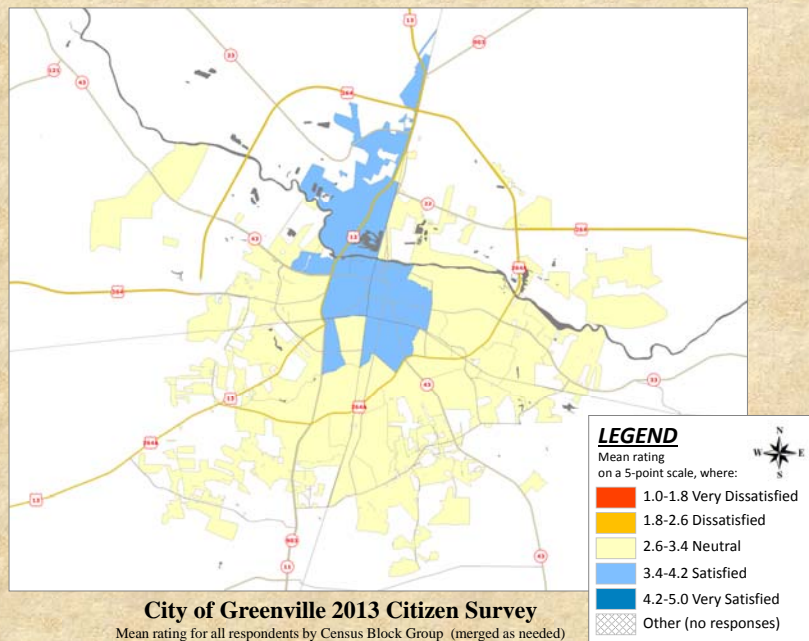




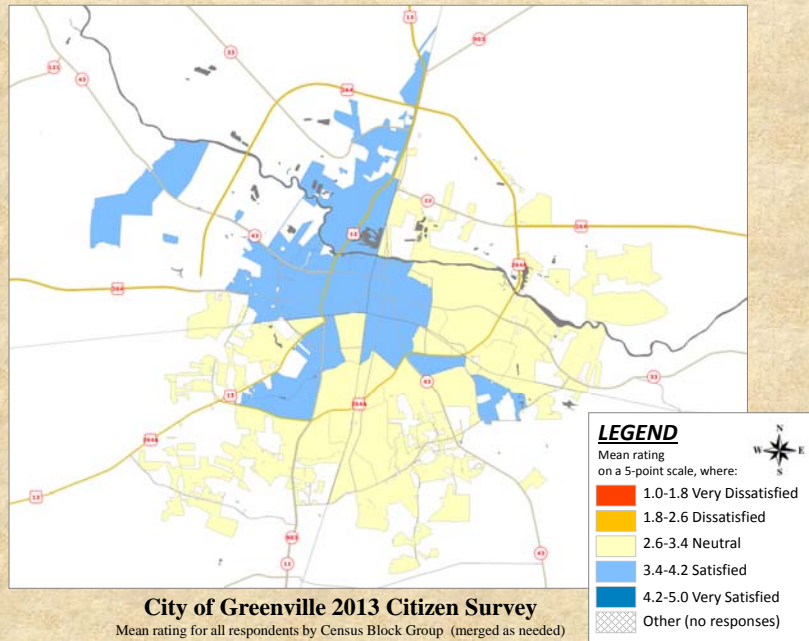
Q3f. Overall value you receive for City taxes and fees



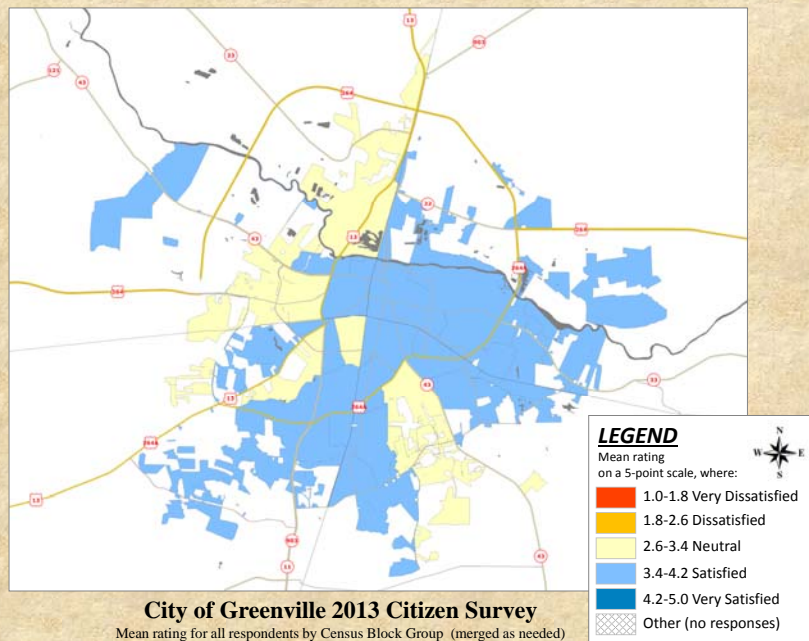
Q4a. City efforts to prevent crimes



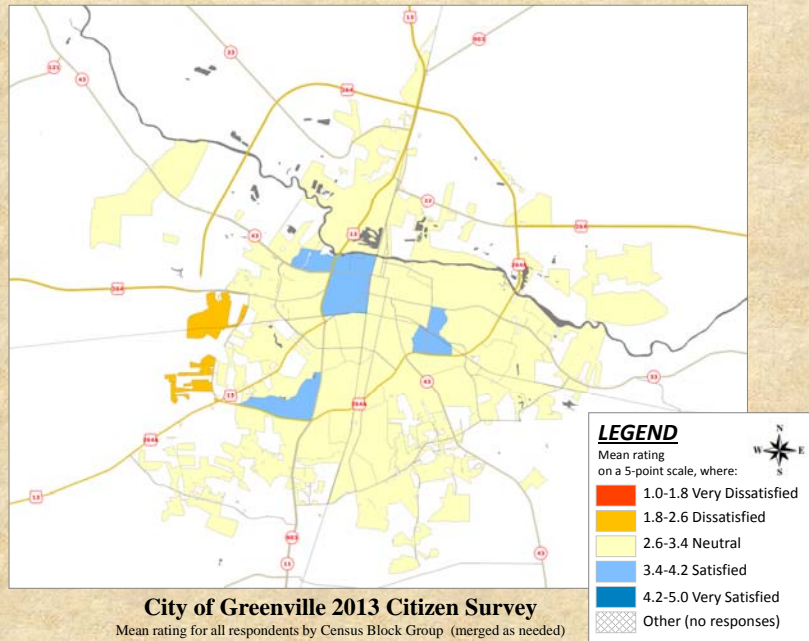
Q4b. Enforcement of local traffic laws



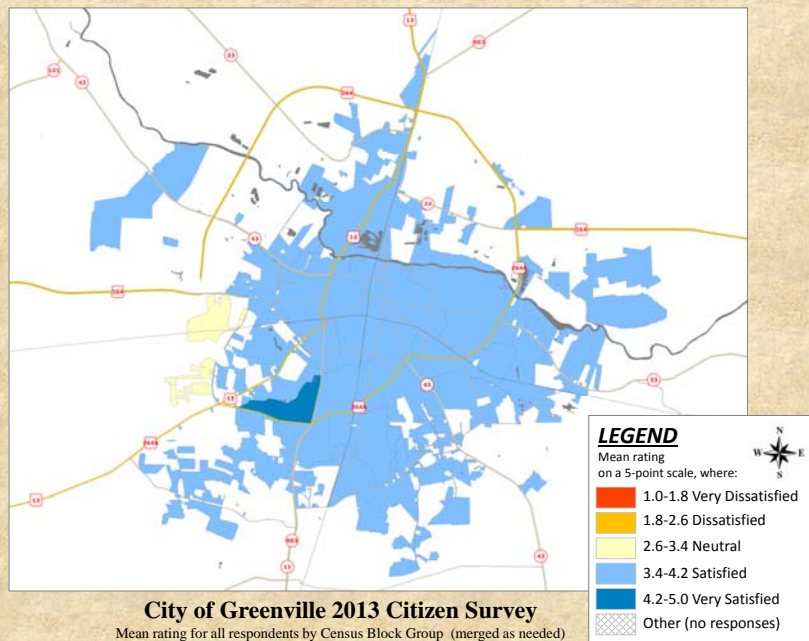
Q4c. How quickly police respond to emergencies

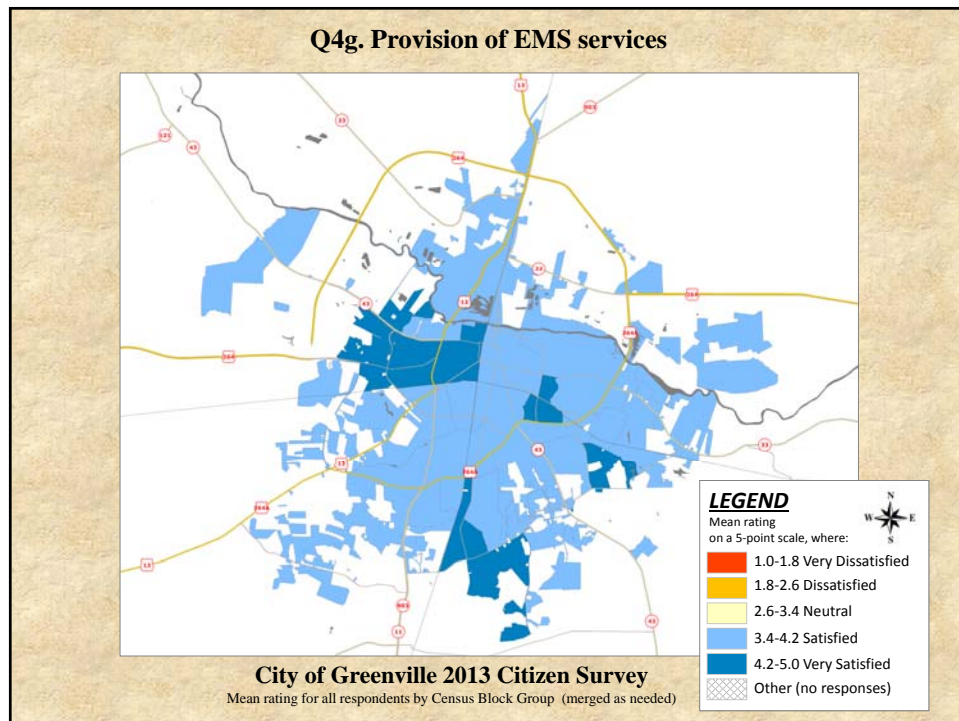
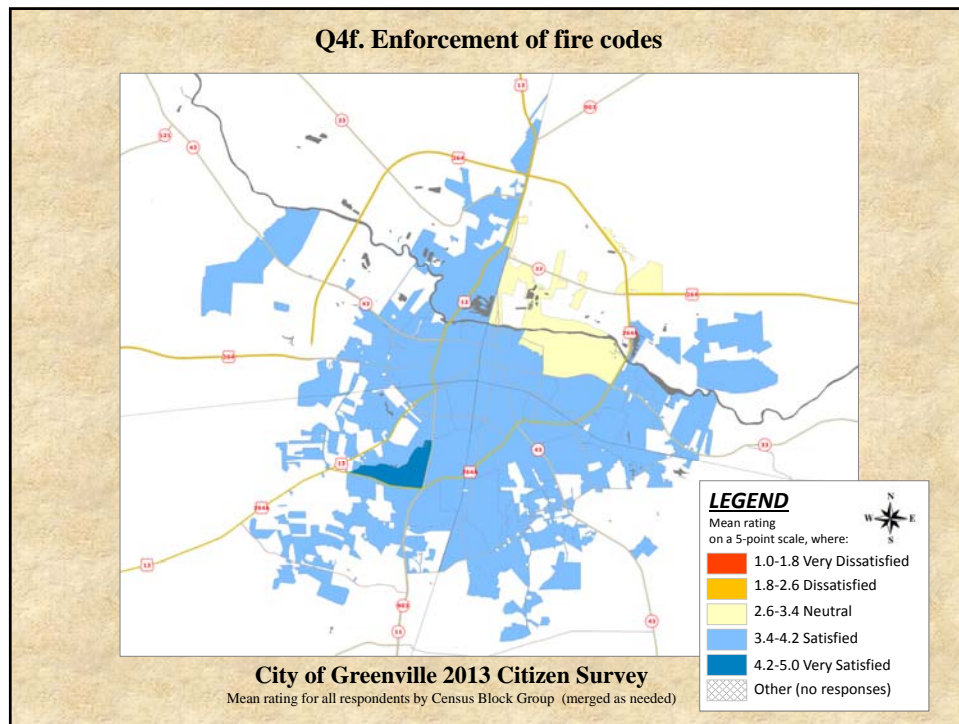


Q4d. Frequency that police patrol your neighborhood

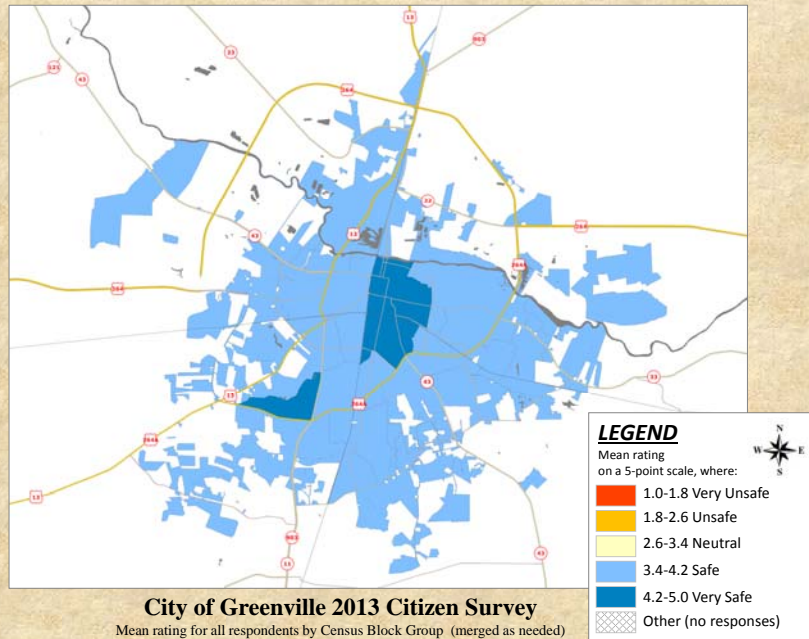


Q4e. City efforts to prevent fires

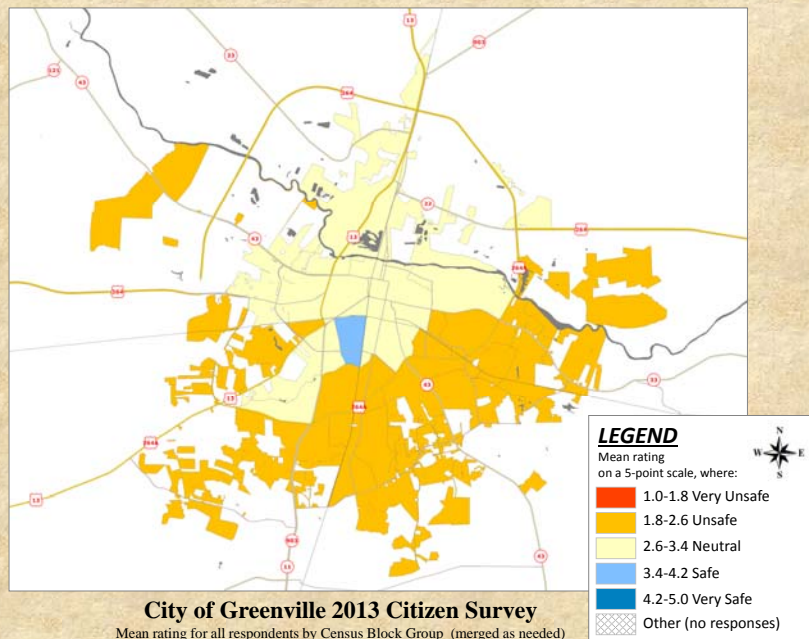




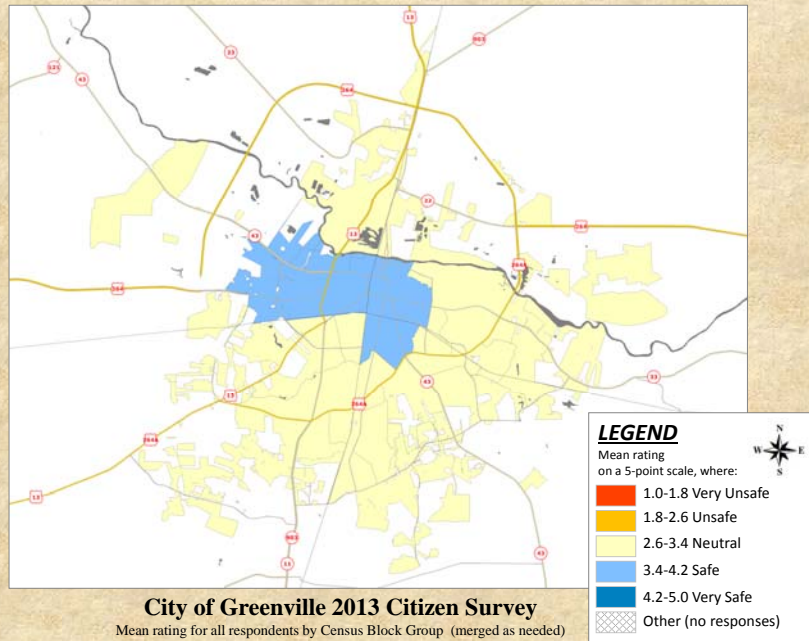
Q6a. How safe you feel in the Uptown business district during the day



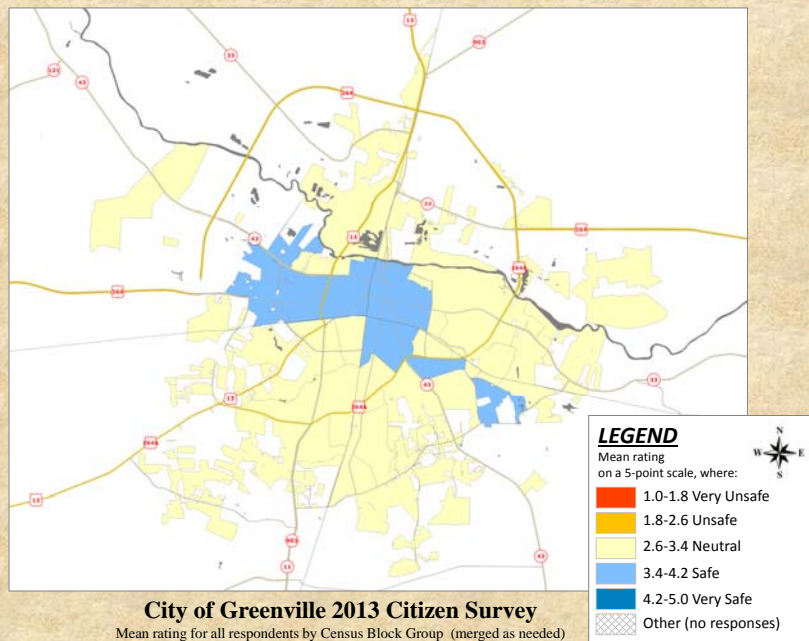
Q6b. How safe you feel in the Uptown business district at night



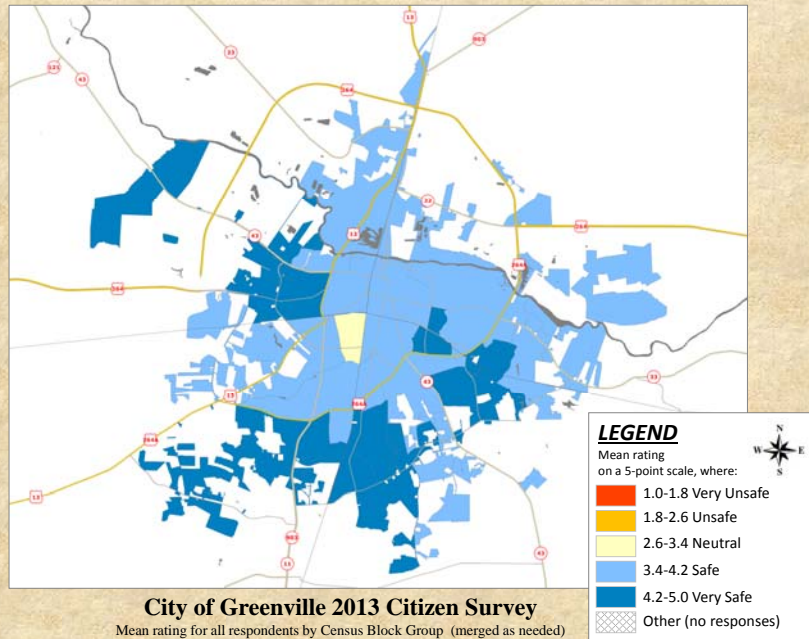
Q6c. How safe you feel in City parks and greenways



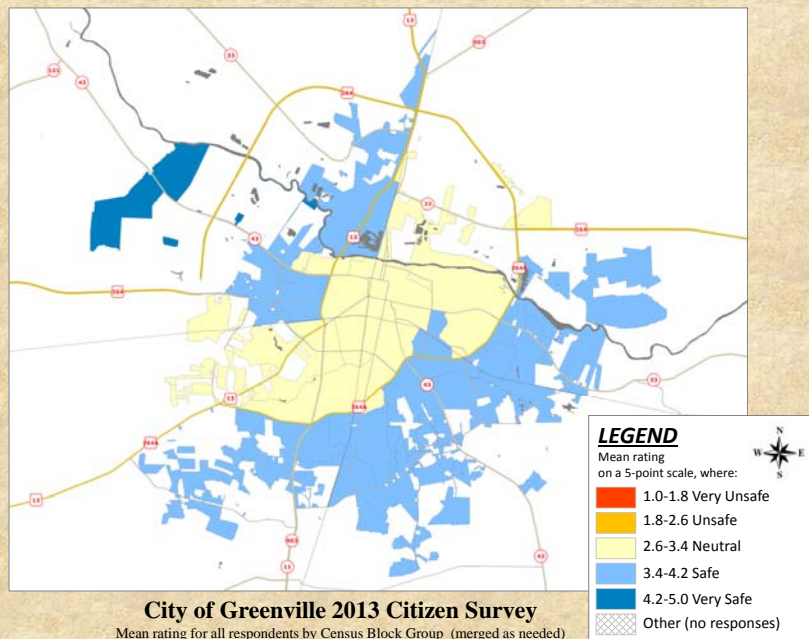
Q6d. How safe you feel in large shopping centers



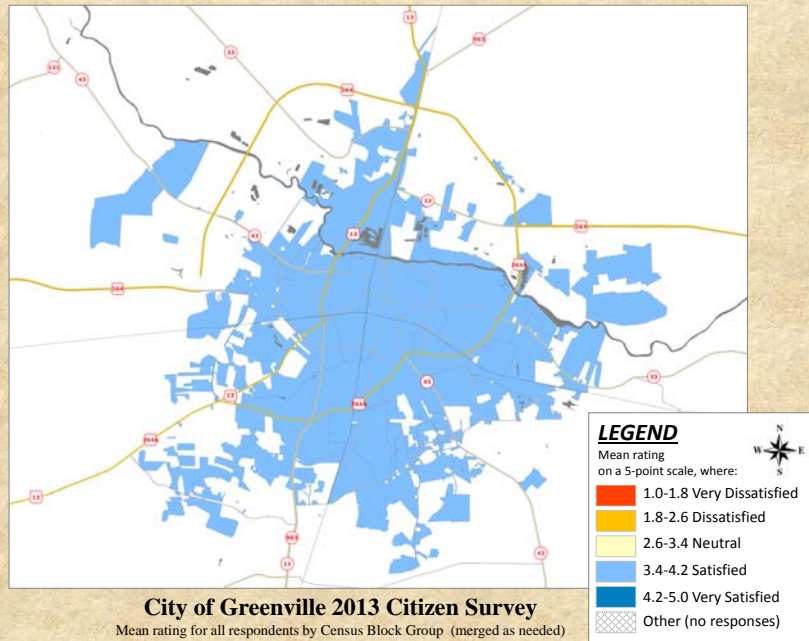
Q6e. How safe you feel in your neighborhood during the day



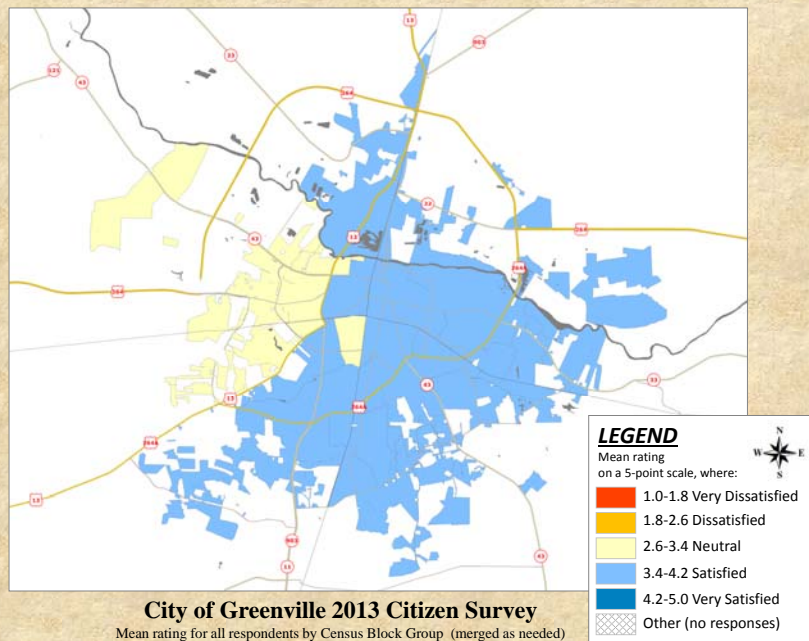
Q6f. How safe you feel in your neighborhood at night



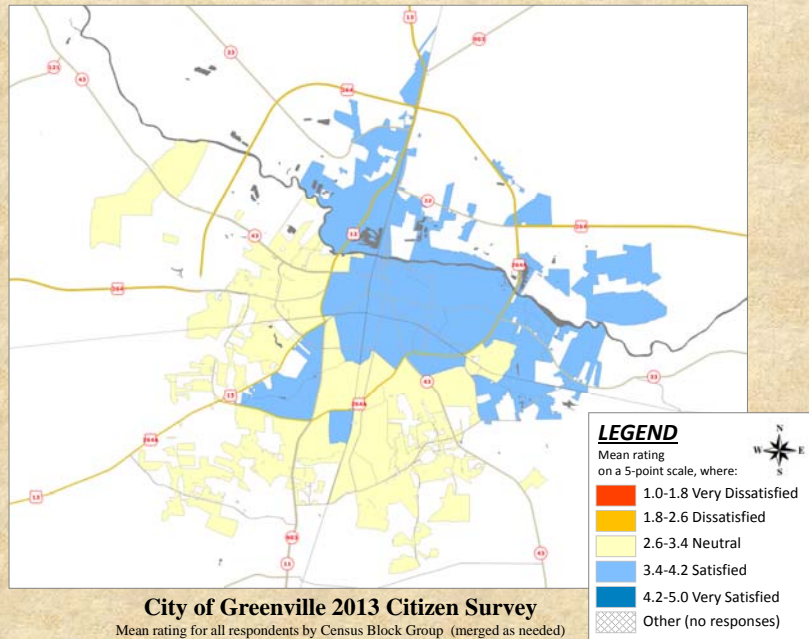
Q7a. Maintenance and appearance of existing City parks



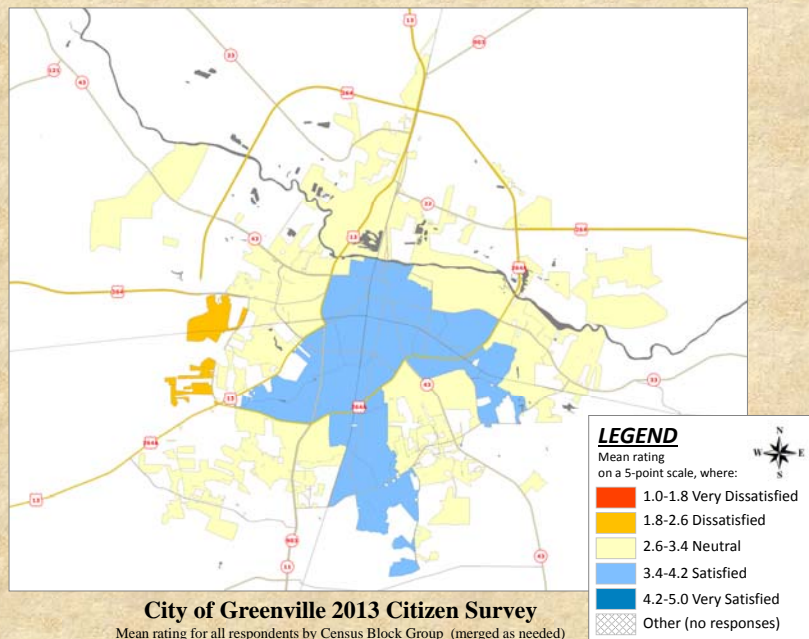
Q7b. Number of City parks

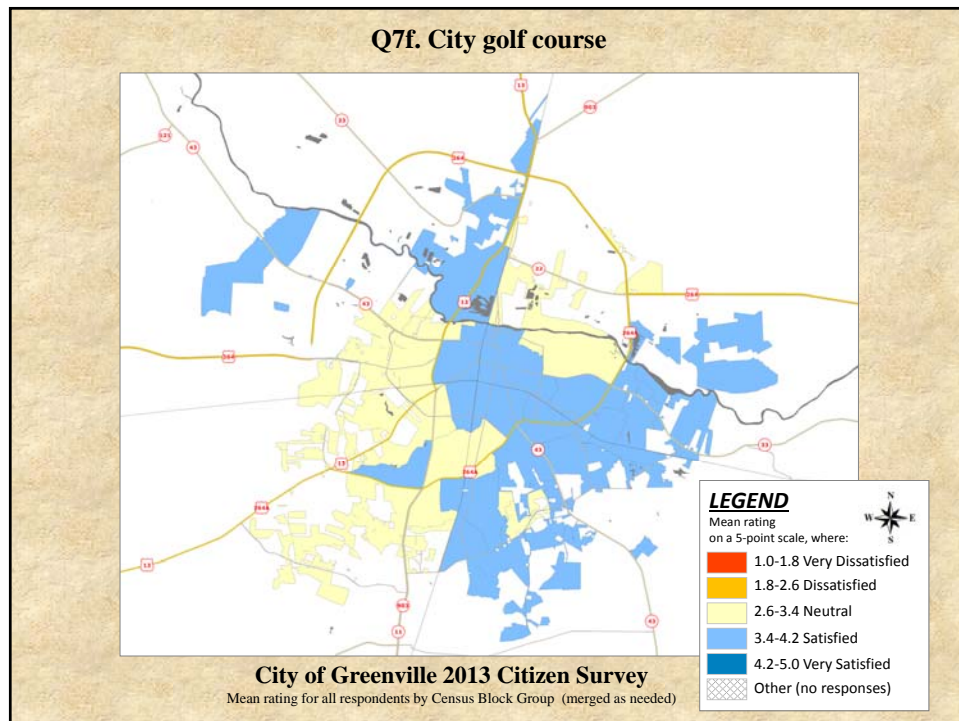
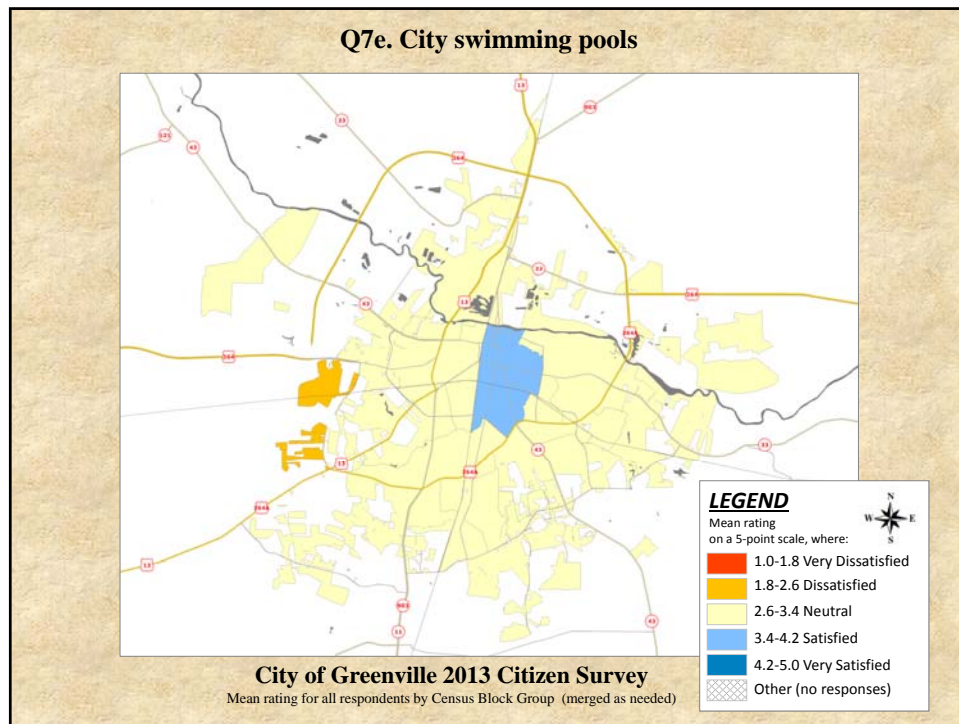


Q7c. Walking and biking trails in the City

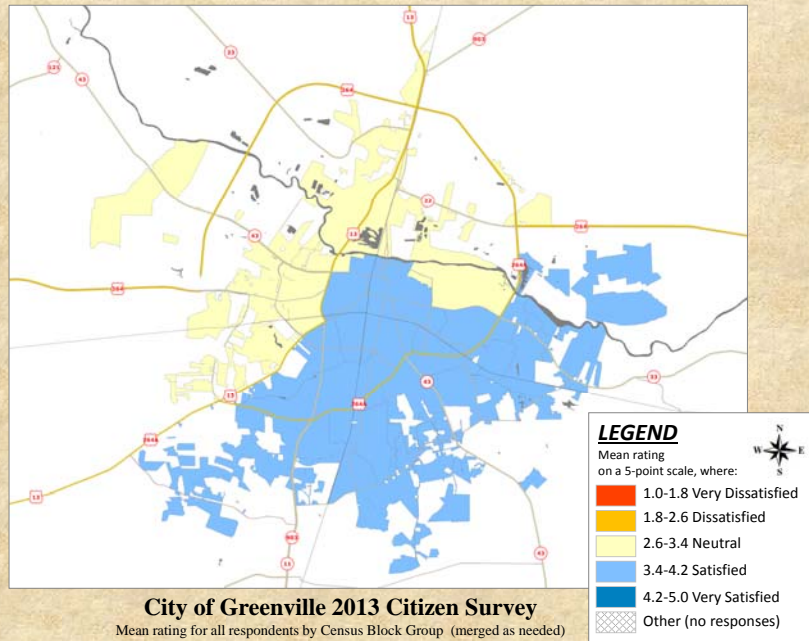


Q7d. City recreation centers

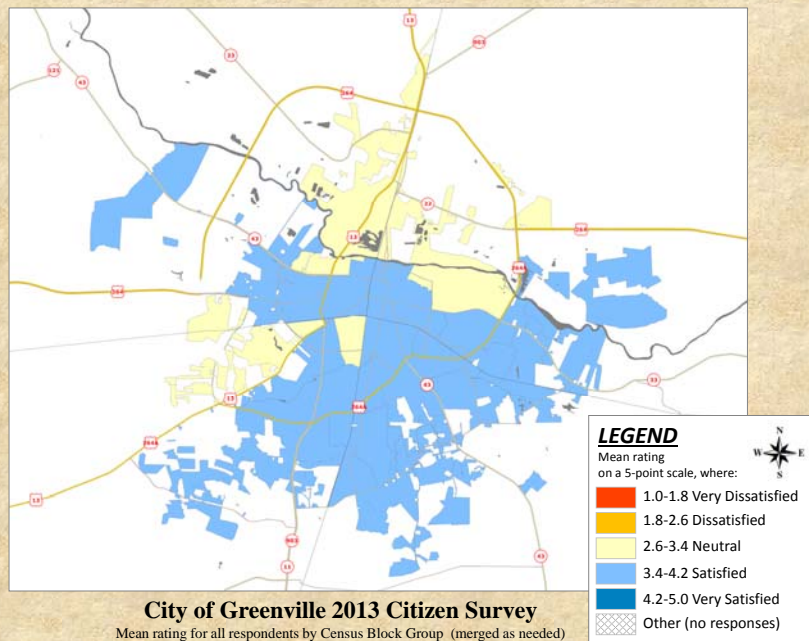




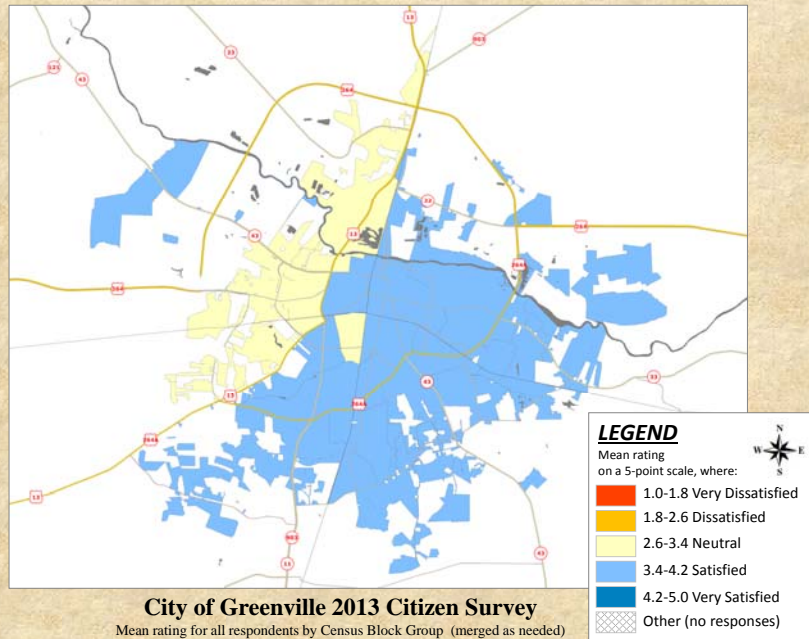
Q7g. Quality of outdoor athletic facilities



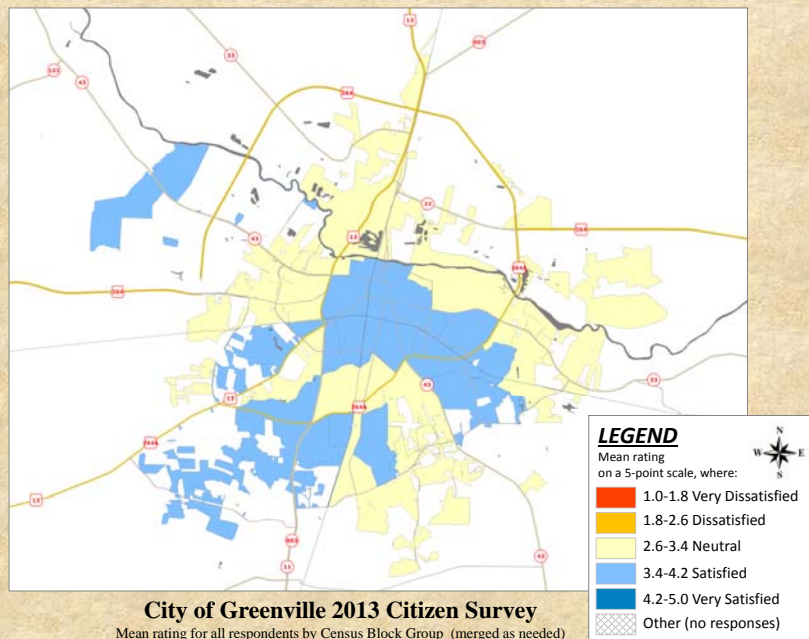
Q7h. Quality of City recreation programs and classes



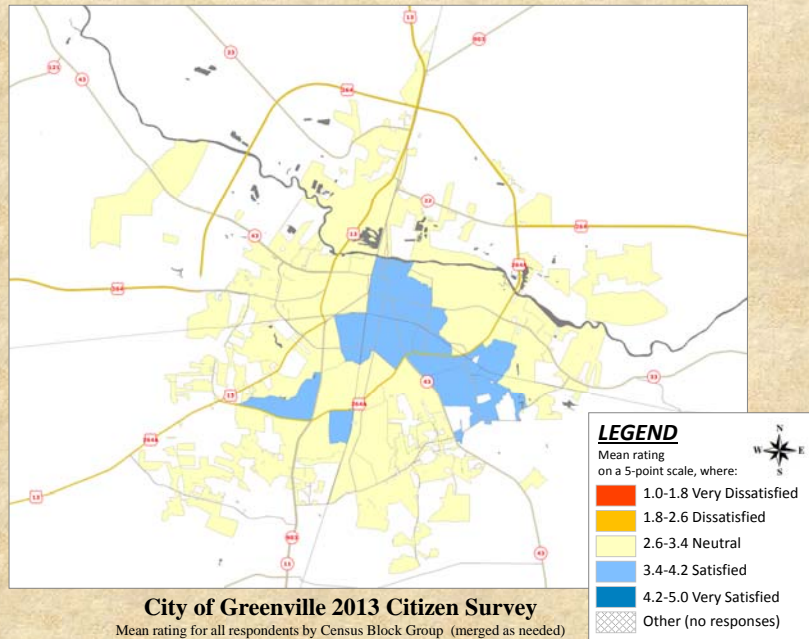
Q7i. Variety of recreation programs and classes offered by the City



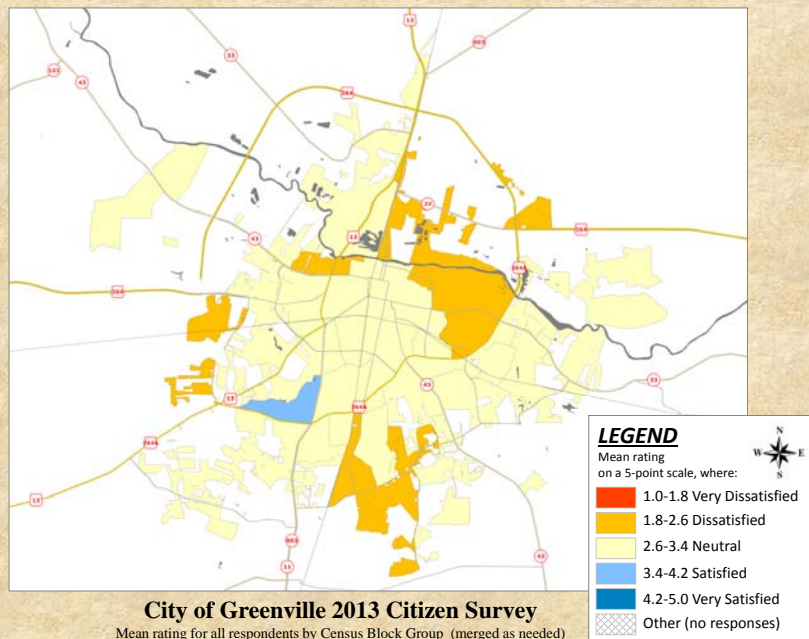
Q9a. Availability of information about City programs and services



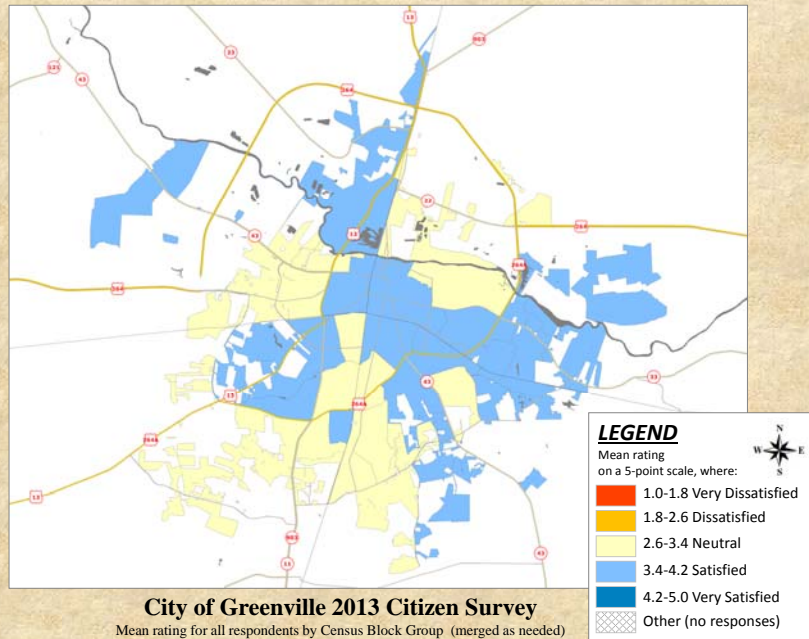
Q9b. City efforts to keep residents informed about local issues



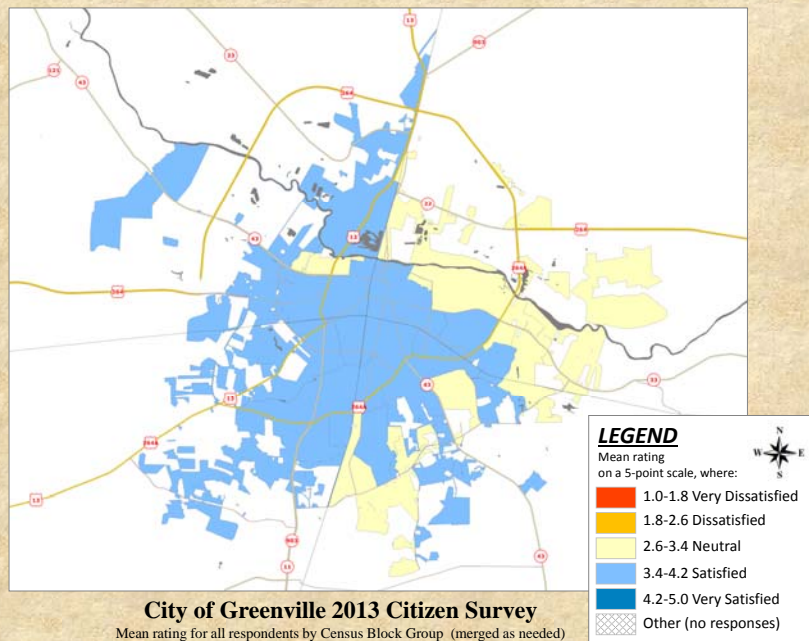
Q9c. Level of public involvement in decision-making



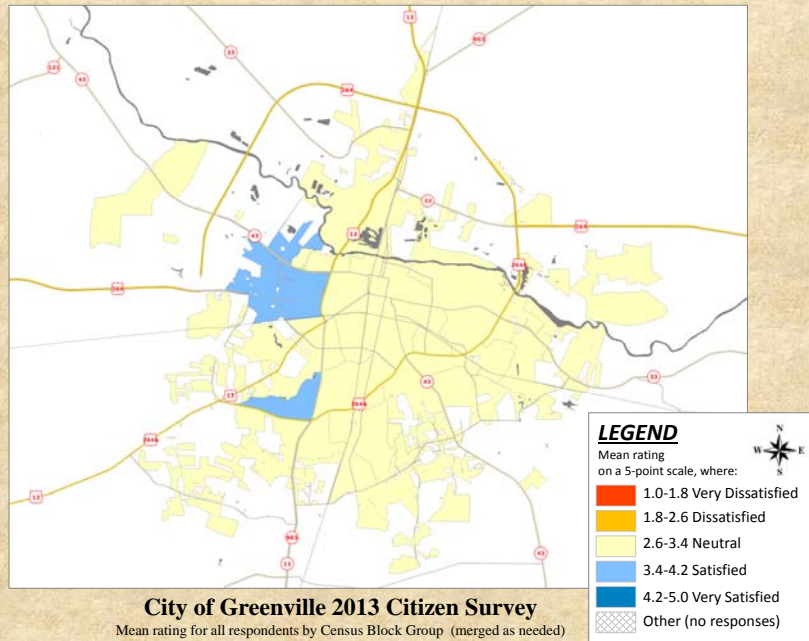
Q9d. Quality of the City's cable television channel



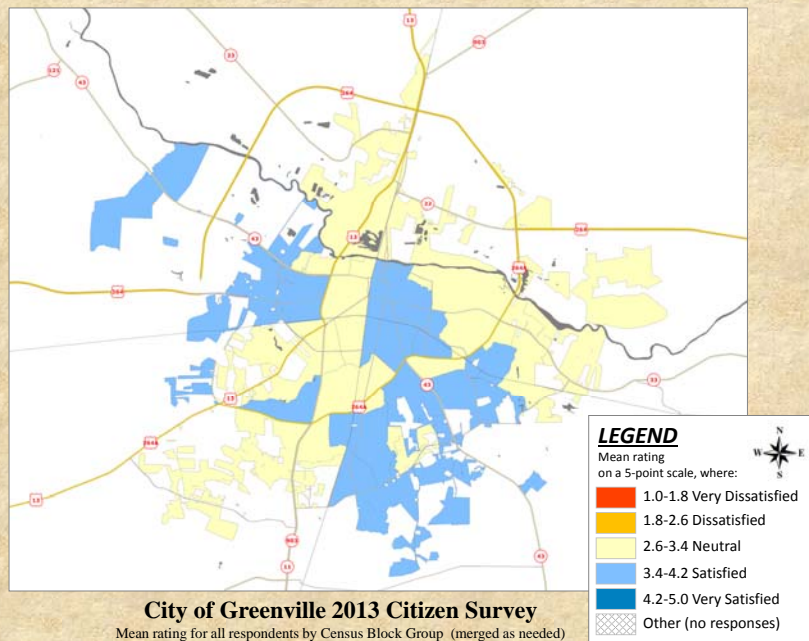
Q9e. Usefulness of information that is available on the City's website



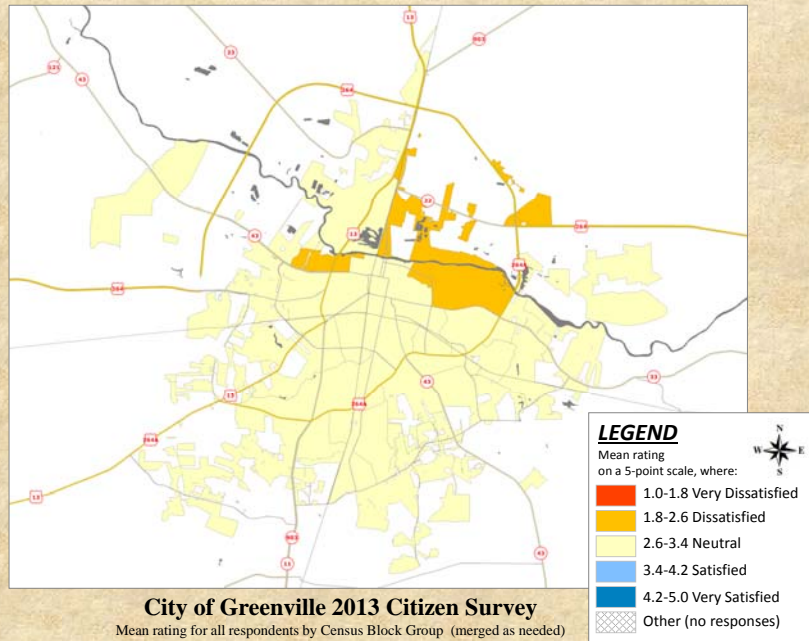
Q12a. Maintenance of major City streets



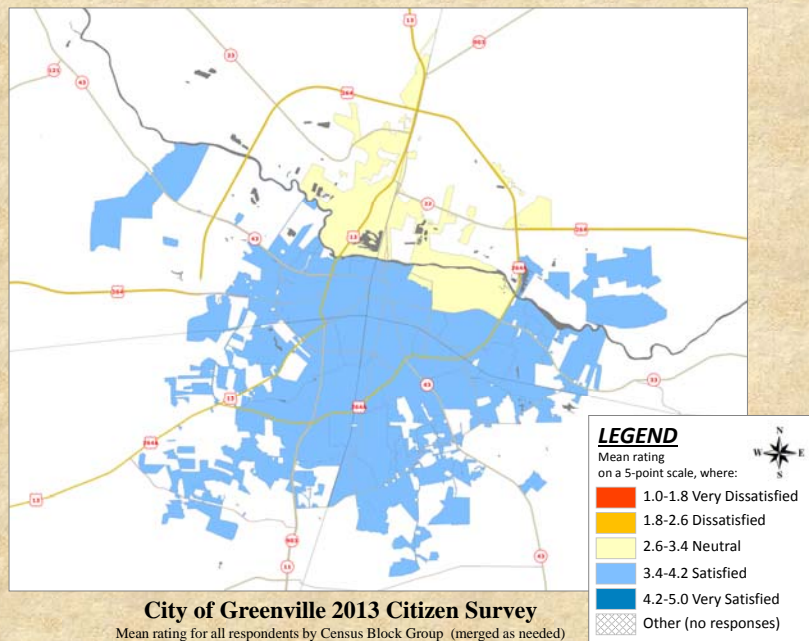
Q12b. Maintenance of streets in your neighborhood



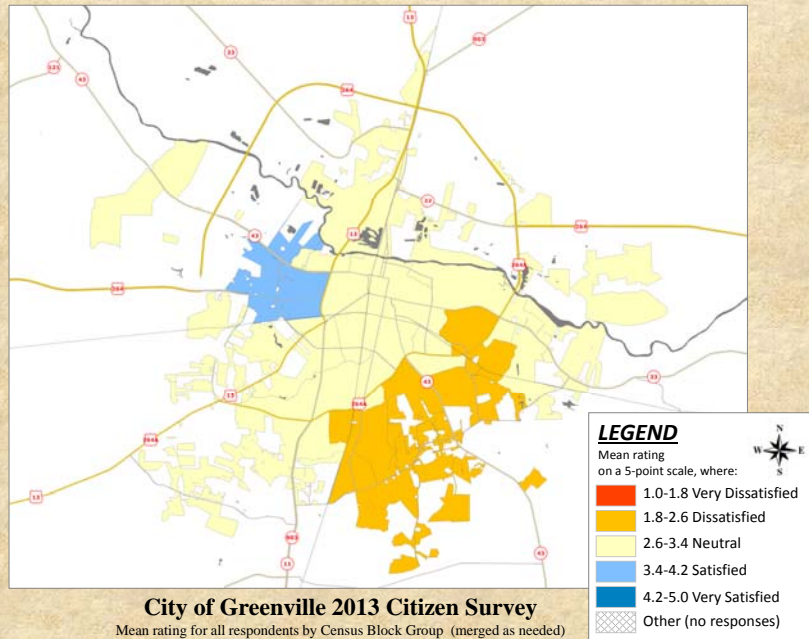
Q12c. How quickly street repairs are made



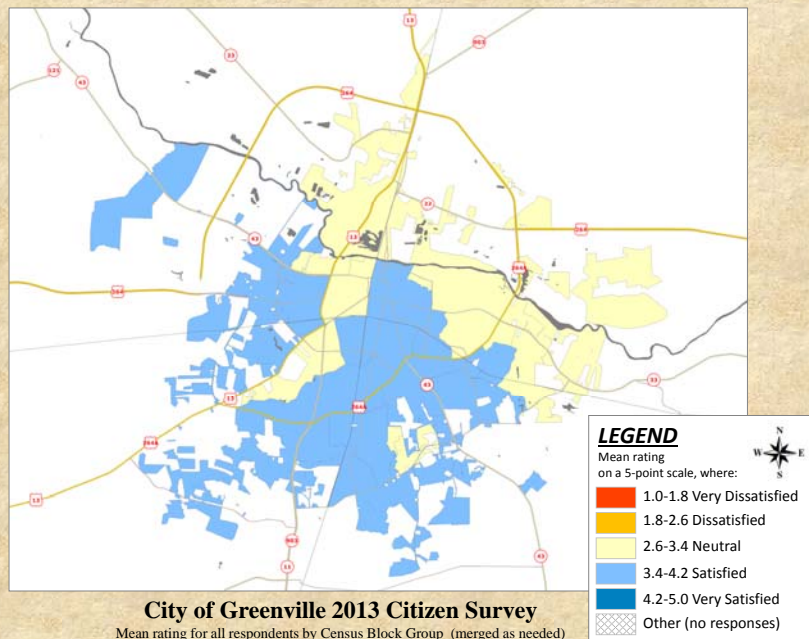
Q12d. Condition of street signs and traffic signals

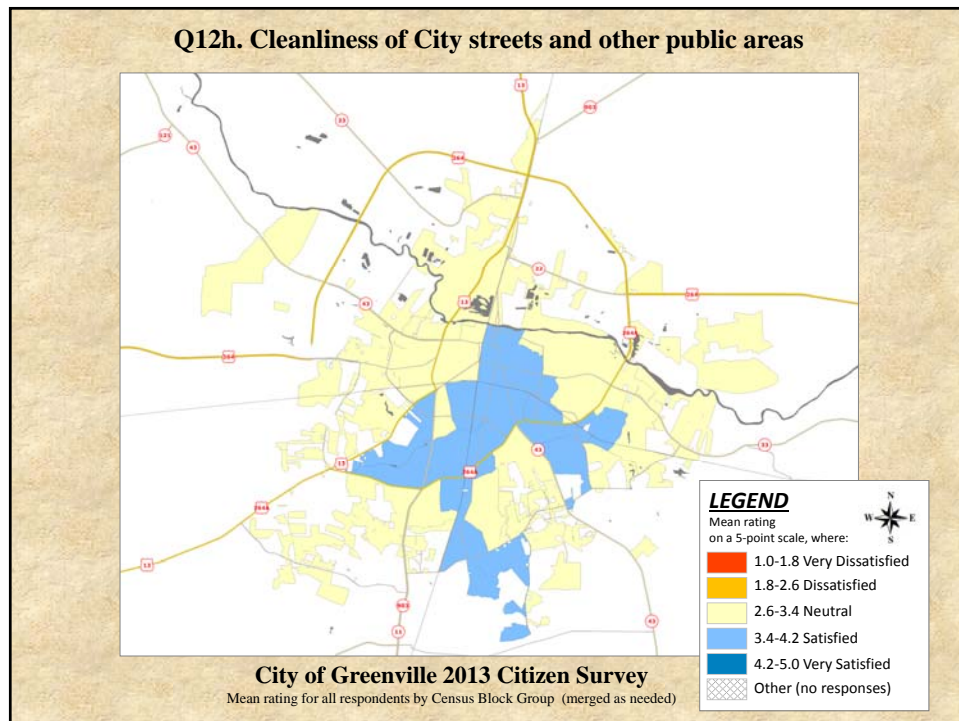
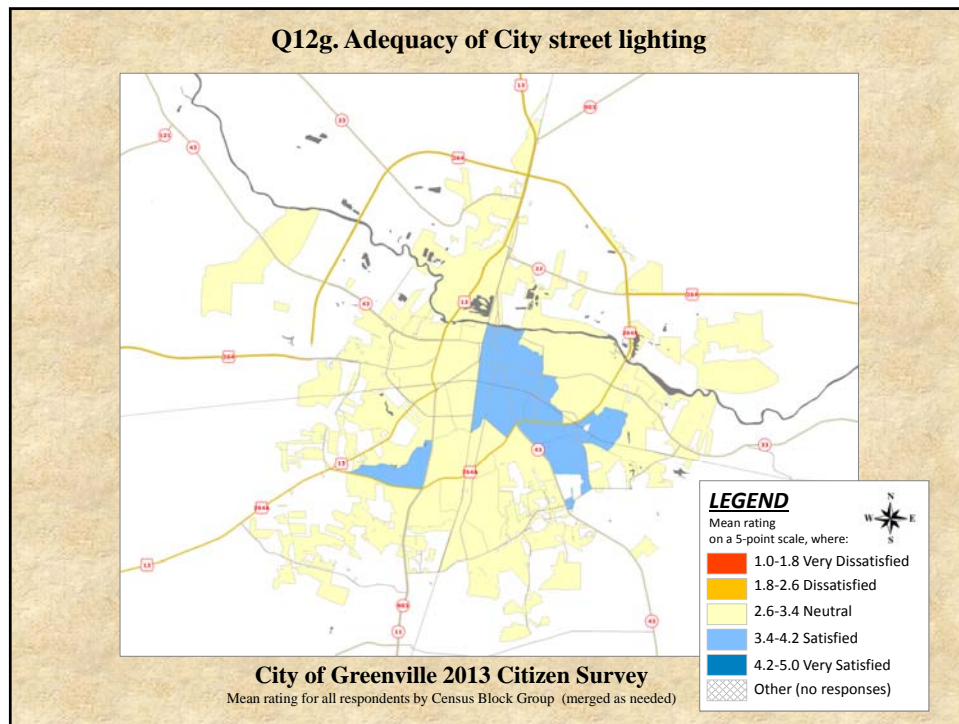


Q12e. Timing of traffic signals in the City

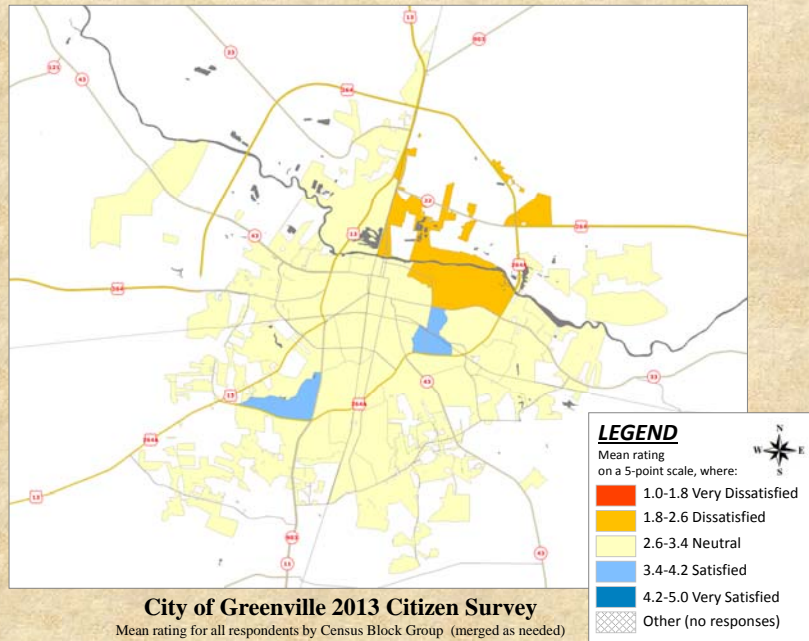


Q12f. Mowing and tree trimming along City streets and other public areas

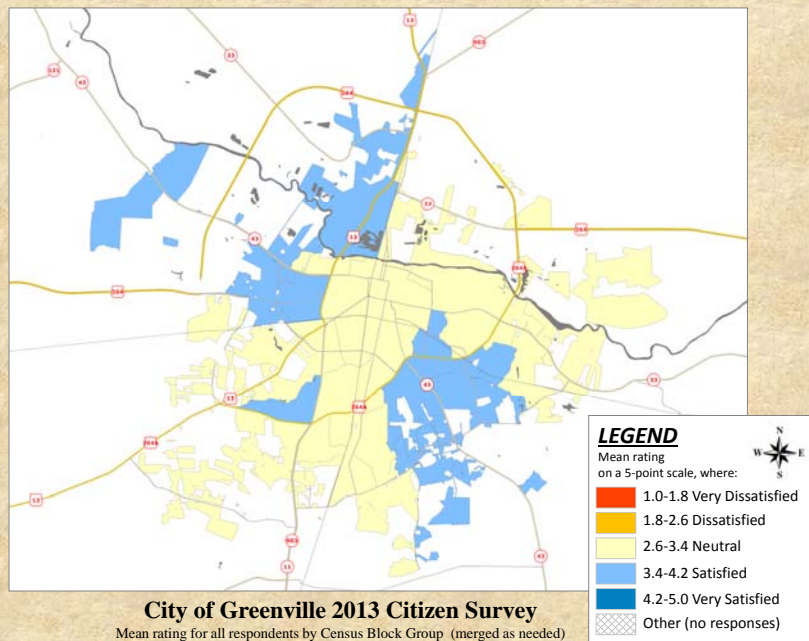




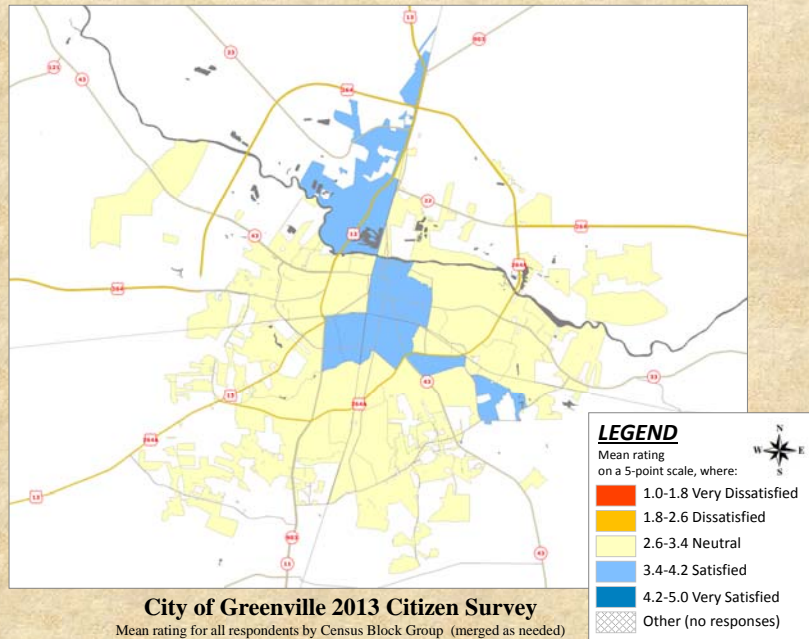
Q12i. Cleanliness of stormwater drains



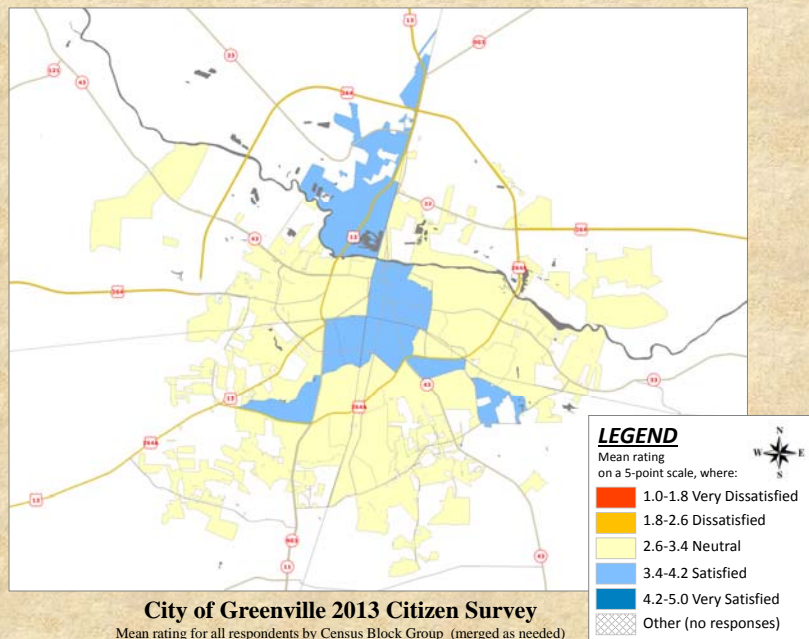
Q12j. Maintenance of City sidewalks in your neighborhood



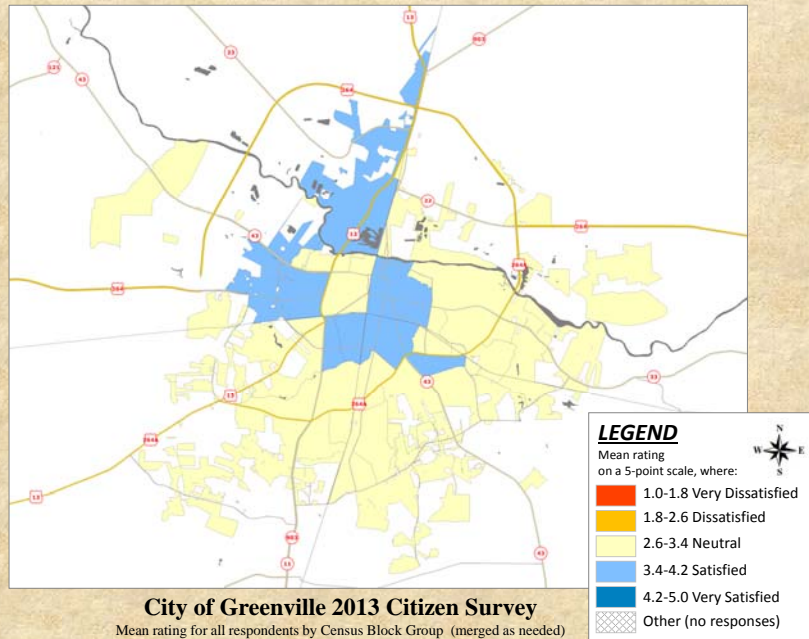
Q14a. Enforcement of the clean up of junk and debris on private property



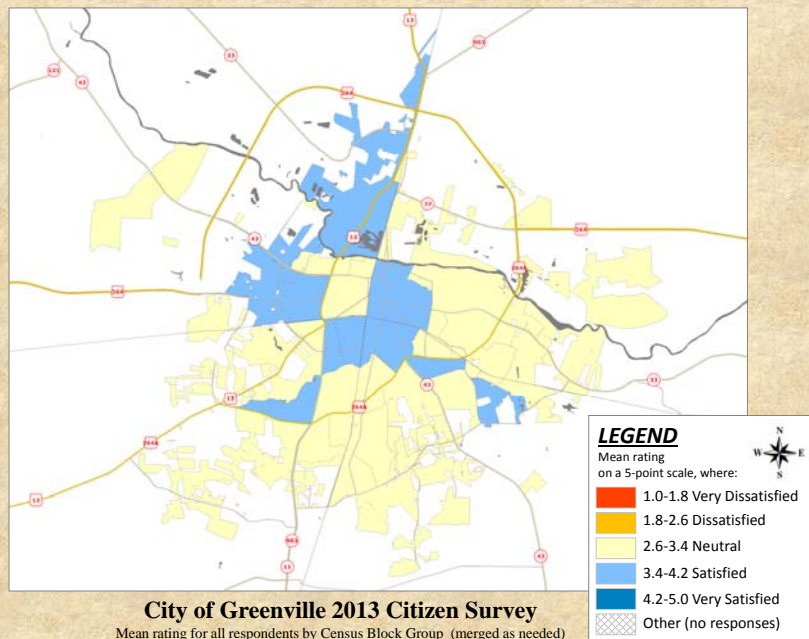
Q14b. Enforcement of mowing and cutting of weeds and grass on private property

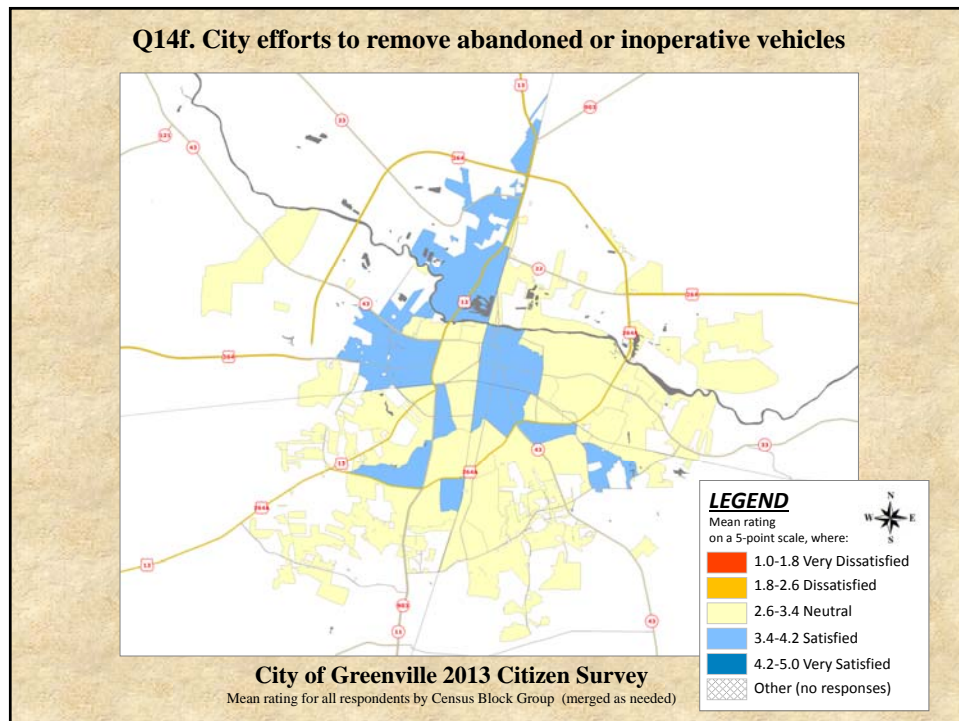
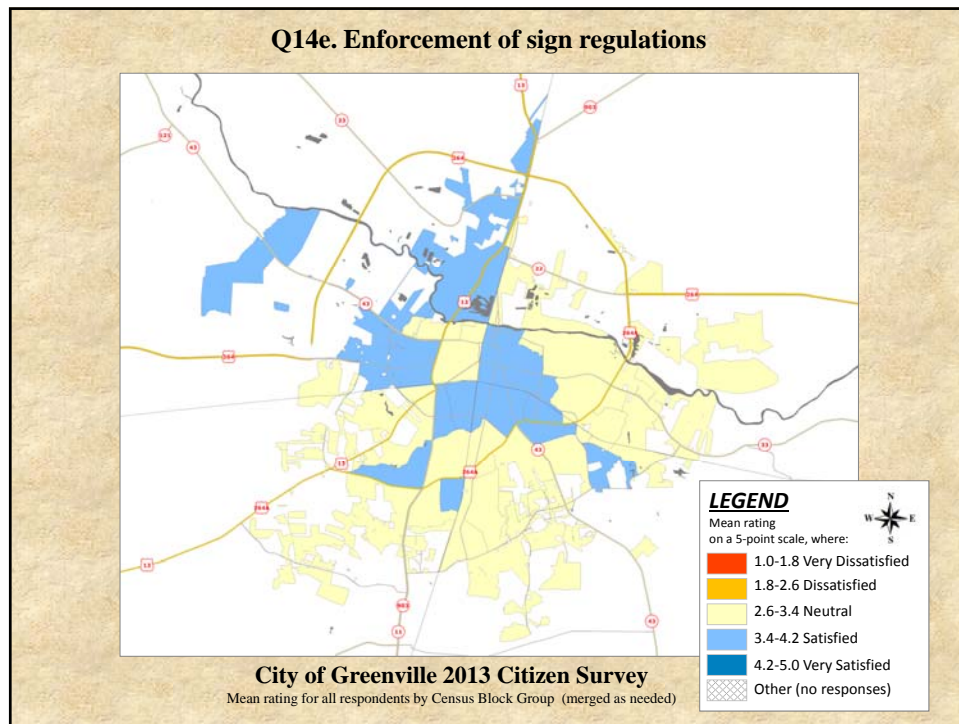


Q14c. Enforcement of exterior maintenance of residential property

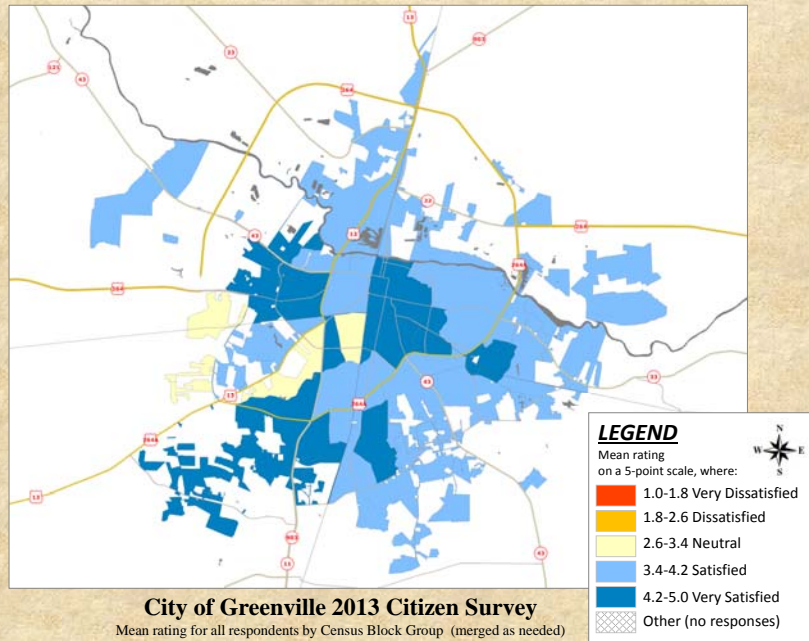


Q14d. Enforcement of exterior maintenance of commercial/business property

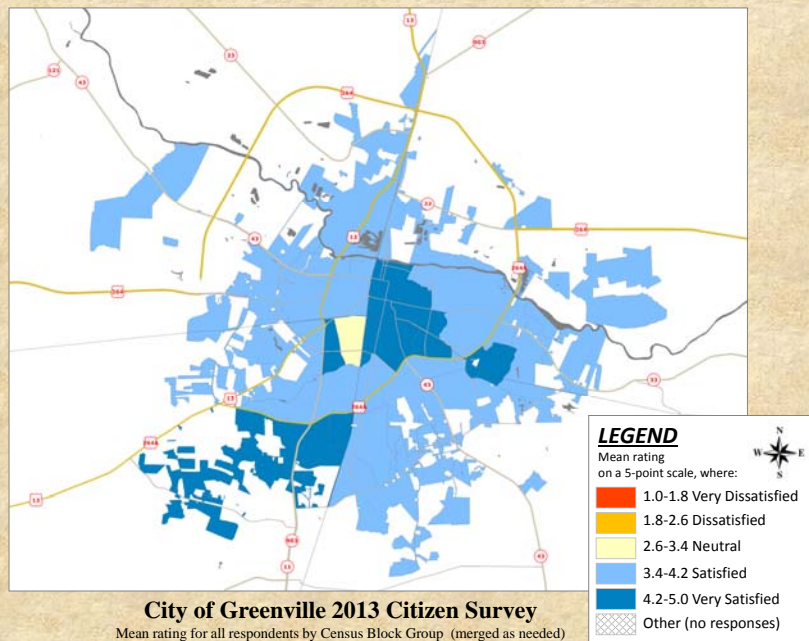




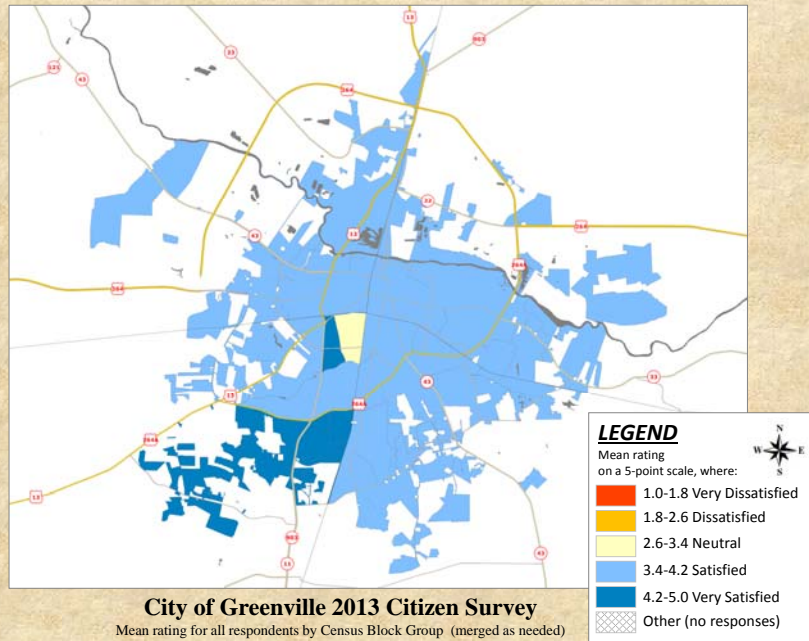
Q16b. How easy the City was to contact



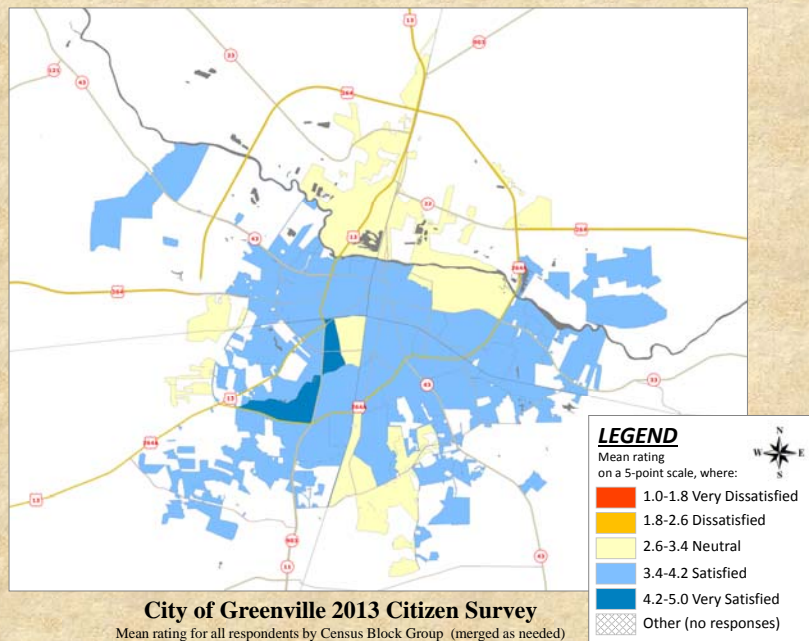
Q16c. The way you were treated by City employees



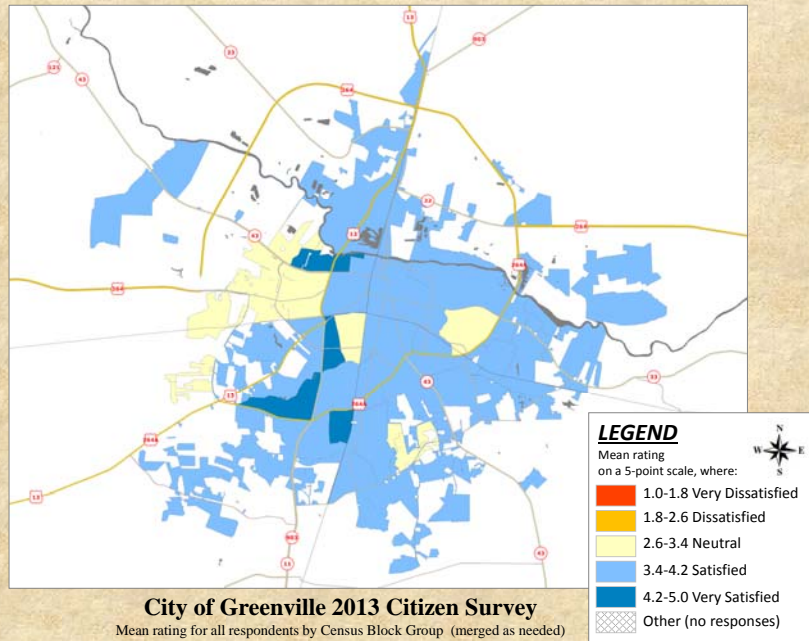
Q16d. Accuracy of the information and assistance you received from the City



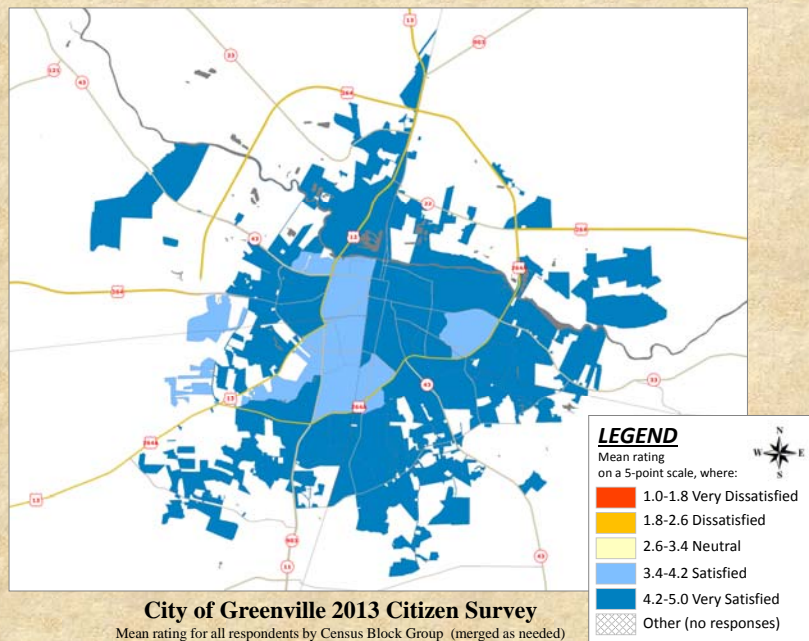
Q16e. How quickly City staff responded to your request

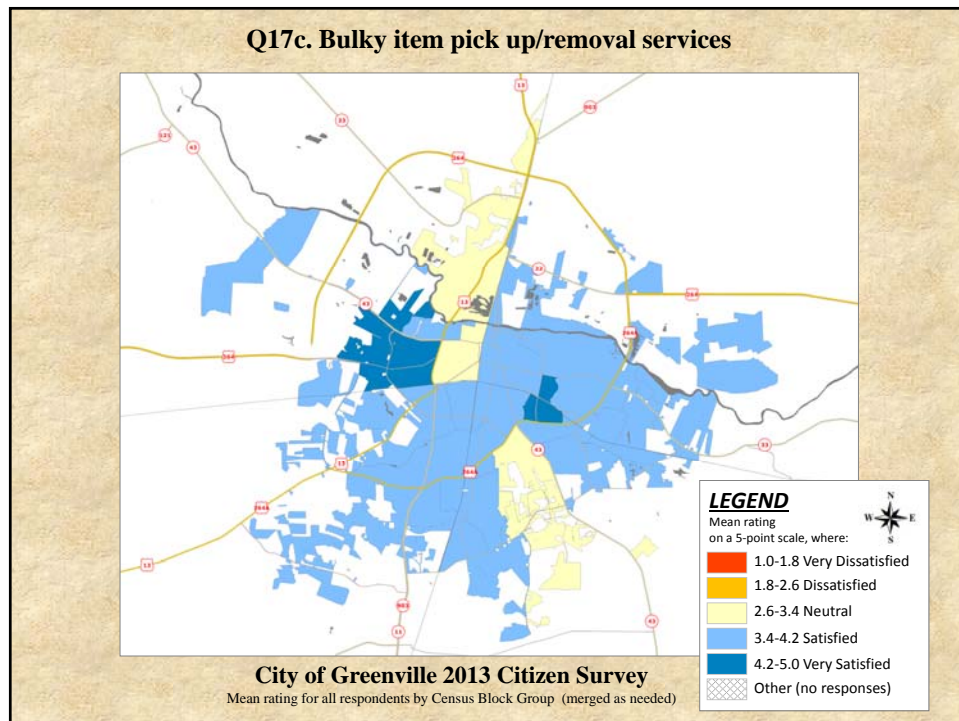
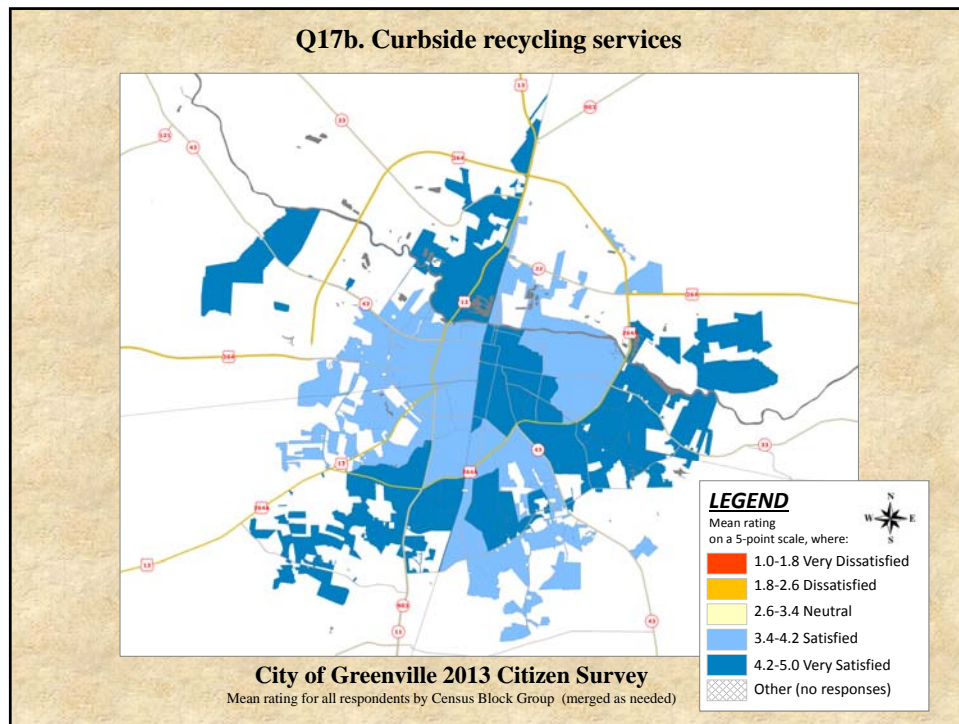


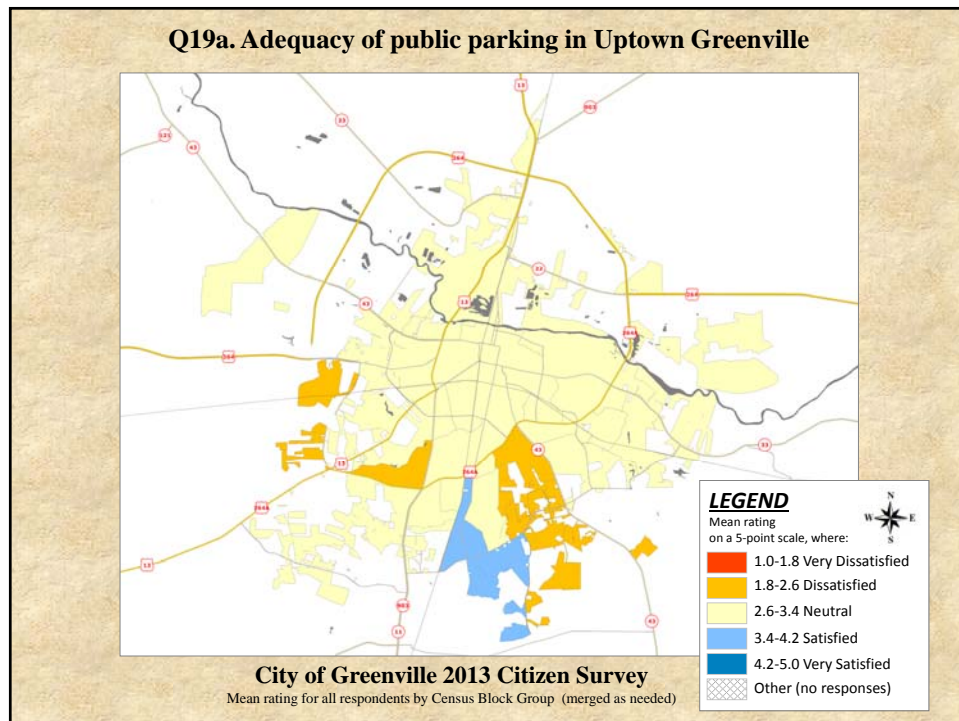
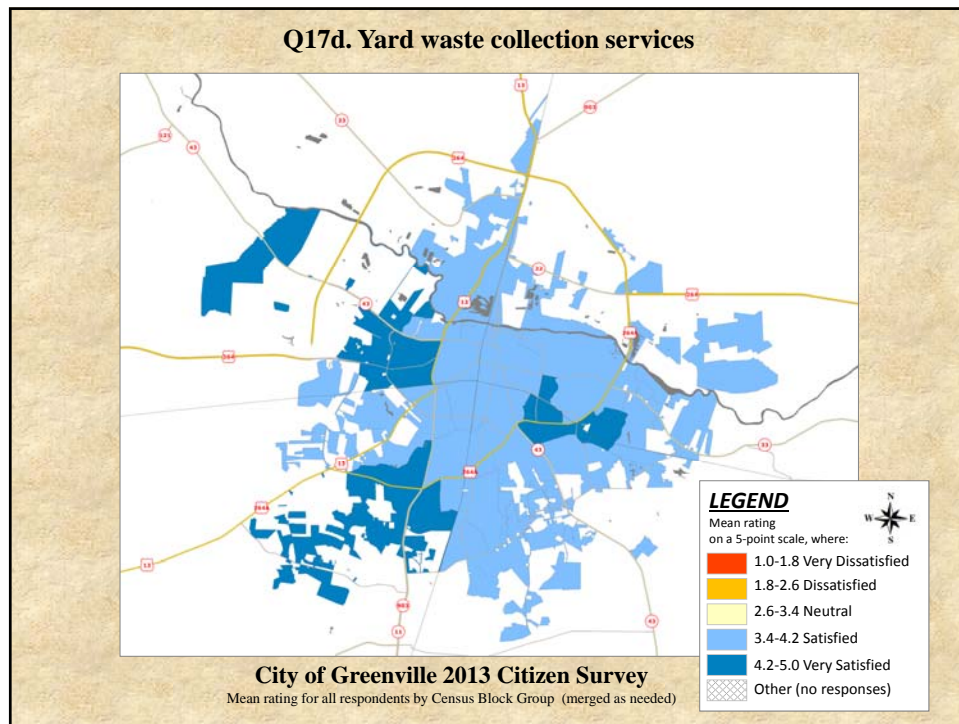
Q16f. How well your issue was handled by the City



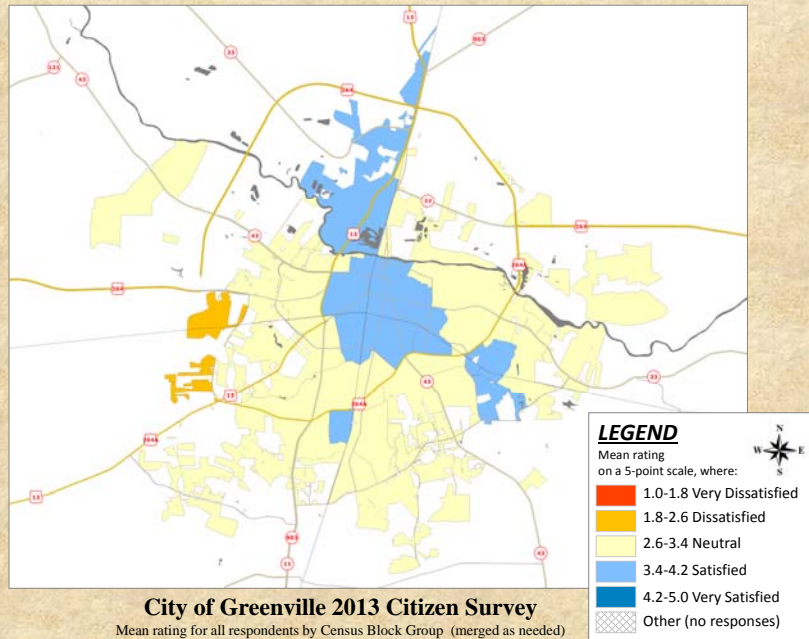
Q17a. Residential trash collection services







Q19b. Availability of public transportation services in Greenville



Q19c. Ease of travel by car in the City

